



► **Notice of changing Pre-due reminder channel** ◀

Dear Valued Clients,

Thank you for banking with Standard Chartered Bank (Vietnam) Limited.

The Bank would like to inform you that with **effective from 16th August 2021**, we will stop the Pre-due SMS service for Credit Card, Mortgage, Auto Loan, Personal Loan holders.

Alternatively, the Pre-due alert will be sent via **Email and Inbox Notification (on SC Mobile Vietnam App)**.

To continue receiving the Pre-due alert, please ensure you have completed following actions before **12th August 2021**:

1. Enable Inbox Notification feature on SC Mobile Vietnam App
2. Ensure your email address registered with the Bank is updated
[\(Please click here for guidelines\)](#)

If you have any concerns or enquiries, please contact our Client Care Centre (24/7) at **(028) 3911 0000** or **(024) 3696 0000**.

Sincerely,

Download SC Mobile App

