

Credit Card Repayment Methods

Standard Chartered offers various repayment methods for your Credit Card as below details:

| Repayment method | How to make the repayment |
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| Payoo repayment | <p>Step 1: Primary cardholder comes to any Payoo's outlet network including all store chains of: Circle K, FamilyMart, Vinmart, Vinmart +, GS25, Guardian, Vinpro, Aeon Mall, Aeon-Citimart, B's mart, Ministop, Ecomart, Phong Vu Computer, Dien may Pico, Mediamart, Hnam Mobile, Hoang Ha Mobile, Dien may HC. You can refer the nearest store via https://www.payoo.vn/diem-giao-dich</p> <p>Step 2: : Dip your credit card into the card reader and provide the amount you would like to make repayment</p> <p>Note: In order to accurately capture your 16 digit card number, the counter staff will insert your card into the terminal for recording only. There is no payment made via your card, all repayments are cash only.</p> <p>Step 3: Cash deposit is made at cashier</p> <p>Step 4: Get a receipt and reconcile all details. Request rectify if there is information incorrect.</p> <p>Note:</p> <ol style="list-style-type: none"> 1. Repayment transactions must be made by primary cardholder and should be done at least 3 working days before the due date. 2. The maximum repayment amount is VND 25 million/time and VND 100 million/ month. 3. Repayment transactions are recorded: <ul style="list-style-type: none"> • During working days: repayment made by 5pm will be recorded within the day. Repayment made after 5pm will be recorded in the next working day. • During weekends and holidays: all repayments will be recorded in the next working day. |
| Standard Chartered online banking | <p>Step 1: Log in to your online banking account at sc.com/vn/en/ or Mobile Banking app</p> <p>Step 2: Select tab "Menu -> Payments -> Pay Credit Card" or link "Menu -> Credit Cards -> Credit Card Payment"</p> <p>Step 3: Input information as required and choose "Next"</p> <p>Step 4: Select preferred payment account and choose "Next"</p> <p>Step 5: Key in the ETAC sent to your registered phone number to verify the transaction</p> <p>Step 6: Confirm the payment</p> <p>Note: Please input the correct card number</p> |
| Standard Chartered Cash Deposit Machine | <p>Step 1: Insert your credit card (primary or supplementary card) into card slot</p> <p>Step 2: Select your preferred language; security check for card reader slot as instruction on the screen</p> <p>Step 3: Select "Credit card repayment" transaction type</p> <p>Step 4: Verify & confirm cardholder information and place cash in cash acceptor</p> <p>Step 5: Verify and confirm transaction amount. Select "Yes" to proceed the transaction or "No" to cancel the transaction and receive returned cash</p> <p>Note:</p> <ul style="list-style-type: none"> • Deposit limit per transaction is VND 50,000,000 and per day on account level is VND 200,000,000 • Accepted denomination: 6 types of denomination, minimum is VND 10,000 and maximum is VND 500,000 • Number of notes accepted per transaction: 100 notes (mixed denomination). If less than 100 notes are deposited, "Add more notes" can be selected at the screen to verify deposited cash • Please count your cash before depositing to machine; do not deposit paper note, folded/wet/torn/counterfeit note or elastic band, paper clip, glue tape into machine • In the event that your note is rejected many times by the machine, kindly try with another one (in circulation stipulated by State Bank of Vietnam) or contact our nearest branch for further support |

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| Auto debit from a Standard Chartered account | <ul style="list-style-type: none"> • Automatically debiting your Standard Chartered current account monthly for minimum amount due or current balance. Simply register this service at your nearest branch or your online banking account at sc.com/vn/en/ or Mobile Banking app Step 1: Log in to your online banking account at sc.com/vn/en/ or Mobile Banking app Step 2: Select tab “Menu -> Credit Cards -> Credit Card Payment -> Choose “Auto Payment Request” from “Payment Type” section Step 3: Input information as required and choose “Next” Step 4: Select preferred payment account and choose “Next” Step 5: Key in the ETAC sent to your registered phone number to verify the transaction |
| Pay at Standard Chartered branch | <ul style="list-style-type: none"> • Deposit or make fund transfer from your current account at any Standard Chartered branches |
| Fund transfer from another bank account | <ul style="list-style-type: none"> • Account name: full Credit Cardholder name • Account number: 16 digit numbers on credit card • Bank name: Standard Chartered Vietnam • Content: Credit Card repayment <p>Note: For payment via Sacombank ebanking, please choose “Inter-bank transfer” for credit card payment.</p> |

For more details, please kindly contact our Client Care Centre (24/7) at (84 28) 3911 0000 in HCMC or (84 24) 3696 0000 in Hanoi.

sc.com/vn

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