



◆ New Year Holiday Notice 2022 ◆

Dear Valued Clients,

Thank you for banking with Standard Chartered Bank (Vietnam) Limited.

We will close for New Year Holiday 2022 and re-open for business as below schedule:

Closing time	Re-opening time
Monday, Jan 3rd 2022	Tuesday, Jan 4th 2022

- During the holiday, **SMS banking, Card and ATM networks** are at normal service.
- **Online Banking Service:** please note the processing schedule for following requests:

Request type	Request date	Processing date
Local & Overseas fund transfer	Requests made after cut-off time of Friday, Dec 31st 2021 to Monday, Jan 3rd 2022	Tuesday, Jan 4th 2022
Request to set up Standing order for SC transfer	Requests made after 17:30 Friday, Dec 31st 2021 to Monday, Jan 3rd 2022	
Request to change information (ATM/ Debit / Credit Card)	Requests made on Friday, Dec 31st 2021 to Monday, Jan 3rd 2022	
Request to set up Standing order for Credit Card	Requests made on Friday, Dec 31st 2021 to Monday, Jan 3rd 2022	

Except for the requests mentioned above, Online banking service is at normal service.

- **Credit Card/ Personal Loan payment made via Payoo:**

Request date	Processing date
Credit Card repayments made after 17:00 Friday, Dec 31st 2021 to Monday, Jan 3rd 2022	Tuesday, Jan 4th 2022
Personal Loan repayments made after 16:00 Friday, Dec 31st 2021 to Monday, Jan 3rd 2022	

Sincerely,



standard chartered

