

**NOTIFICATION OF UPDATED
SMS BANKING TERMS & CONDITIONS**

Standard Chartered Bank (Vietnam) Limited (“**the Bank**”) would like to thank you for banking with us.

The Bank would like to inform you of the updated “**SMS Banking Terms & Conditions**” which will be effective from **30/03/2020**. In this update, changes are aimed to make the wording clearer and easy to understand to customers and made to the following sections and:

Article 3: Service Scope & Business hour

Article 4: Customer Identification

Article 5: Instruction Authorization & Operation

Article 6: Customer's Undertakings and Liabilities

Article 7: The Bank's Undertakings and Liabilities

Article 8: Controversy and Error Handling

Article 16: Termination

Article 18: Amendments

For details of updated SMS banking Terms & Conditions, please click [HERE](#)

For details of previous SMS banking Terms & Conditions, please click [HERE](#)

If you have any concerns or enquiries, please contact our Client Care Centre at [\(028\) 3911 0000](tel:02839110000) or [\(024\) 3696 0000](tel:02436960000).

Thank you for banking with us!

Yours sincerely,

Standard Chartered Bank (Vietnam) Limited