

Notice about New Year Holiday 2021

Dear Valued Clients,

Thank you for banking with Standard Chartered Bank (Vietnam) Limited.

We will close for New Year Holiday 2021 and re-open for business as below schedule:

Closing time	Re-opening time
Friday, January 1 st 2021	Monday, January 4 th 2021

- During the holiday, **SMS banking, Card and ATM networks** are at normal service
- **Online Banking Service:** please note the processing schedule for following requests:

Request type	Request date	Processing date
Local & Overseas fund transfer	Requests made after cut-off time of Thursday, December 31 st 2020 to Sunday, January 03 rd 2021	Monday, January 04 th 2021
Request to set up Standing order for SC transfer	Requests made after 17:30 Thursday, December 31 st 2020 to Sunday, January 03 rd 2021	
Request to change information (ATM/ Debit / Credit Card)	Requests made on Thursday, December 31 st 2020 to Sunday, January 03 rd 2021	
Request to set up Standing order for Credit Card	Requests made on Thursday, December 31 st 2020 to Sunday, January 03 rd 2021	

Except the requests mentioned above, Online banking service is at normal service.

- **Credit Card/ Personal Loan payment made via Payoo:**

Request date	Processing date
Credit Card repayments made after 17:00 Thursday, December 31 st 2020 to Sunday, January 03 rd 2021	Monday, January 4 th 2021
Personal Loan repayments made after 16:00 Thursday, December 31 st 2020 to Sunday, January 03 rd 2021	

Sincerely,