

National Day Notice

Dear Valued Clients,

Thank you for banking with Standard Chartered Bank (Vietnam) Limited.

We will close and re-open for business as below schedule:

| Closing time | Re-opening time |
|-------------------------------------|------------------------------------|
| Wednesday, Sep 2 nd 2020 | Thursday, Sep 3 rd 2020 |

- During the holiday, **SMS banking, Card and ATM networks** are at normal service
- **Online Banking Service:** please note the processing schedule for following requests:

| Request type | Request date | Processing date |
|--|---|------------------------------------|
| Local & Overseas fund transfer | Requests made after cut-off time of Tuesday, Sep 1 st 2020 | Thursday, Sep 3 rd 2020 |
| Request to set up Standing order for SC transfer | Requests made after 17:30 Tuesday, Sep 1 st 2020 | |
| Request to change information (ATM/ Debit / Credit Card) | Requests made on Tuesday, Sep 1 st 2020 | |
| Request to set up Standing order for Credit Card | Requests made on Tuesday, Sep 1 st 2020 | |

Except the requests mentioned above, Online banking service is at normal service.

- **Credit Card/ Personal Loan payment made via Payoo:**

| Request date | Processing date |
|---|------------------------------------|
| Credit Card repayments made after 17:00 Tuesday, Sep 1 st 2020 | Thursday, Sep 3 rd 2020 |
| Personal Loan repayments made after 16:00 Tuesday, Sep 1 st 2020 | |

Sincerely,