

Notice of closure - Standard Chartered Village Mall Branch

Dear Valued Client,

In response to the rapidly changing environment, we are constantly taking steps to align our resources to respond to the evolving needs of our clients and ensure we deliver financial solutions that match these needs and enhance your client experience.

In this regard, I'm writing to advise you that Standard Chartered Bank Village Mall Branch located at Village Mall, Plot 9 Bandali Close, Plots 7-9 Luthuli Avenue will be permanently closed with effect from 30th June 2020. Your domicile account will be migrated to Lugogo Branch located at Forest Mall, Plots 34-36 Lugogo Bypass Road.

We value your relationship with us and whilst we acknowledge that the closure of Village Mall Branch might inconvenience you, we remain committed to serving you diligently and meeting your banking needs.

Access our banking services seamlessly:

1. You can access your account from any of our branches (see below).
2. You can access over 70 self-initiated online banking services on SC Mobile App such as Bill payments, Transfers, Cheque book orders, card replacements, activate & change PIN, block or report stolen/lost cards and many more.
3. You can withdraw or deposit money at any authorized Standard Chartered Agent or any bank agent with a handshake logo.
4. You can make cash withdrawals using any Visa enabled ATMs across the country and around the world at no extra charge.
5. You can make cash withdrawals through any MTN or Airtel mobile money outlets and other ATMs that offer wallet withdrawals by transferring to your mobile wallet.
6. You can make cash deposits or transfers using our Wallet to Bank option available at any MTN or Airtel mobile money outlet .
7. You shall be required to maintain your monthly instalment payments as and when due as per agreed monthly facility terms without default [For borrowers].

8. You can view your loan details by simply registering for [Online Banking](#) or downloading Standard Chartered Mobile App available on Google play and Apple store.

Our branches

Branch	Physical Address
Acacia Mall	Acacia Mall 14-18 Cooper Road, Kisementi
Speke Road	Plot 5, Speke Road
City Branch	Plot 9, William Street
Jinja Branch	Plot 2/4, Grant Road
Lugogo Branch	Forest Mall, Plots 34-36 Lugogo By pass Road
Garden City	Garden City Mall Plot 64-86 Yusufu Lule (Kitante) Road

How to reach us

Our Client Centre is open 24-hours a day at +256 313294100 / +256 200524100 or email us on Ug.Service@sc.com. For step by step instructions on how to transact digitally, visit <https://www.sc.com/ug/ways-to-bank/>

Thank you for banking with Standard Chartered Bank.

Yours sincerely,

Moses Rutahigwa,
Head, Retail Banking Uganda

[sc.com/ug](https://www.sc.com/ug)

Here for good

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