

MEMBER GET MEMBER CAMPAIGN FAQs

Question	Answer
What is the refer and earn campaign?	It's a campaign where you get rewarded for referring friends and family to open an account with Standard Chartered Bank
How do I get my referral code?	You can get your referral code by accessing your SC Mobile Tanzania App and clicking on the hamburger button (three lines on the top left). Click on the "Refer your friends and family" image on the bottom left. <u>Your referral code will appear on the next screen</u>
How do I refer a friend?	Simply share your referral code with them and ensure that they use it during their account opening process
What rewards can I earn?	For each friend or family member you refer who successfully opens an account, you get TZS 5,000 deposited into your account within 48 hours
Who can I refer to get a reward?	Simply share your referral code with them and ensure that they use it during their account opening process
How can I tell if I have made a successful referral?	You will get a deposit alert on the mobile number you registered with the Bank
How will I receive my reward?	Each time your referee completes the account opening process, you will be rewarded with a deposit of TZS 5,000 into your account
Is there a limit to the number of people I can refer?	There is no limit
What if a friend or family member signs up but forgets to use my code?	You can inform us of their details (like First Name and Mobile Number) and once we have verified that they opened the account, we will deposit the money into your account
Where can I share my referral code?	You can share your code via any messaging app (like SMS, WhatsApp, Messenger, etc.)
When does the campaign end?	The campaign ends on 31st October 2020
What if a friend or family member opens an account after the campaign ends?	You will only be rewarded for accounts opened during the campaign period