

Terms and Conditions Digital Support & Solutions Campaign

1. The Standard Chartered Bank “**Digital Support & Solutions Campaign**” will run from **11th May 2020** to **30th June 2020**.
2. By participating in this campaign/promotion, you release Standard Chartered Bank and hold it harmless from all losses, damages, rights, claims, liabilities and actions of any kind relating to the **Digital Support & Solutions Campaign** including, without limitation, personal injuries, death and property damage, and claims based on publicity rights, defamation or invasion of privacy.
3. The **Digital Support & Solutions Campaign** consists of two different promotions. The offers are valid for all clients who have or will open either an Hifadhi and/or a Tajirika account through the SC Mobile Tanzania App. The two promotions to be covered included **Bill payment** and **Bank to Wallet(B2W) funds transfer**.

3.1. Bill Payment promotion:

- Cash-back in the form of airtime will be rewarded to all clients who fund their accounts and pay for their utilities.
- For every TZS 20,000 spent towards paying for utilities digitally there will be a reward of 10% in the form of airtime.
- Top-up of airtime will be done within 24 hours to the mobile number registered with the Bank.
- The airtime reward is capped at **TZS 10,000** only.
- You are allowed up to **THREE (3)** utility bill payments during this campaign.
- Utilities include **LUKU, DAWASCO**. TV subscriptions including **DSTV, ZUKU, STARTIMES and AZAM**.
- Payments can be done through **SC Mobile Tanzania App** or **USSD Code (*150*65#)**.

Note: This campaign is eligible for all clients who have opened accounts through the digital platform. Current clients who have funded their accounts do not qualify for the promotion but will continue to enjoy zero fees on all utility bill payments.

3.2. Bank to Wallet (B2W) funds transfer promotion:

- The transfer of funds from Bank account to Mobile Money Wallet of up to TZS 30,000, is zero-rated for all clients.
 - The offer is valid for funds transfer of TZS 1,000 up to TZS 30,000 with a maximum of TZS 1,000,000 a day.
4. The Bank reserves the right to be the sole decision maker in determining whether to reward a client or not. Where need be, the Bank shall engage you to arrive at the decision to give reward.
 5. These Digital Support & Solutions Campaign Terms and Conditions (“Digital Support & Solutions Campaign Terms”) are supplementary to Standard Chartered Bank’s Standard Terms and Conditions applicable to the advertised products (“Standard Terms”). To the extent of any inconsistencies between the Digital Support & Solutions Campaign Terms and the Standard Terms, these Digital Support & Solutions Campaign Terms will prevail.
 6. Eligible clients of this campaign may be advertised through our marketing channels.