

SGQR Registration/Amendment/ De-Registration Form



Date (dd/mm/yyyy)

1 Please select one of the following options. All sections on this form are compulsory unless otherwise stated.

For Registration	For Amendment <i>(Please select all that apply)</i>	For De-Registration
My business does not have an SGQR yet, I would like to register for it	I am changing the name of my outlet, and need to amend the name on my SGQR code/label	I am closing my outlet(s)/business(es)/ cashier counter(s) <i>Please fill up the entire form except 3B.</i>
I already have SGQR code/labels for some outlets/cashier counter, and I need additional SGQR for my other outlets/cashier counter	I want to change the SGQR Payment Reference that appears on my statement	I no longer need PayNow on my SGQR code/label <i>Please fill up the entire form except 3B.</i>
My outlet is moving to a new location, I need a new SGQR code/label	I want to accept PayNow payment on my SGQR code/label	

2 Business/Organisation Information

Business/Company Registered Name	Business/Company Registration Number/UEN
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3A SGQR ID (If Applicable)

Existing SGQR ID

3B Details Required For SGQR

Name to Display on Label <i>(max 25 characters incl. spaces)</i>

Payment Reference* <i>(max 25 characters incl. spaces)</i>

**This will be reflected on your corporate statement and cannot be edited by payer. Avoid using special characters. If this is left blank, your payer will be required to fill in a payment reference before they can proceed with the payment.*

PayNow Proxy <i>(e.g. UEN + Suffix)</i>	On Bills/Invoice (Soft copy) Please send soft copy of SGQR code to this email address
Where the SGQR code/ label will be used and mailing details	Display at Outlet (A6 sticker) – Total number of SGQR labels required for this outlet
	Please send SGQR label to
	Mailing Address as per Bank's Record
	Store Outlet Address
	Postal Code _____ Outlet Level _____ Unit Number _____
	Miscellaneous <i>(optional e.g. Counter ID, Terminal ID, etc.)</i>

Client Initials	Company Stamp

SGQR Registration/Amendment/ De-Registration Form

3C Contact Details

Name			
Email Address		Contact Number	

4 Declaration, Acceptance & Consent

I/We wish to apply for your services to facilitate my/our registration and/or update of my/our PayNow Proxy with the SGQR CR and such other related services for facilitating payments from my/our customers to me/us through the SGQR scheme. By submitting this application form, I/we agree, warrant, represent and undertake as follows:

True and Accurate Information

I/We confirm that the information and documents given in this application are complete, true and accurate. I/We understand that you are under no duty or obligation to verify and authenticate any information and documents provided by me/us and that I/we bear all responsibility in any errors and all matters arising from any incomplete, untrue or inaccurate information.

Terms and Conditions

By signing and submitting this form, I/we agree to be bound by the SGQR Service Supplement (Singapore) (the "Terms"), a copy of which is appended hereto and which I/we have read and understood. Terms used in this application which are defined in the Agreement or, as the case may be, the SGQR Service Supplement shall bear the same meanings.

Personal Data

I/We consent to you and your affiliates collecting, using, archiving, storing and/or disclosing any and all information and Personal Data (as defined under the Personal Data Protection Act 2012) which I/we provide to you or arising from our use of the Services or Transactions (the "Data") for any and all purposes relating to my/our use of or participation in the Singapore Quick Response Code (SGQR) Scheme (the "Scheme") and/or your provision of any services to me/us.

Without limitation to the foregoing, I/we authorise and consent to:

- you disclosing to the operator of the Scheme (the "Operator") and the SGQR Scheme owners (the "Owners") the Data for the purpose of providing, maintaining and enhancing the Scheme and related services;
- your uploading the Data to the CR; and
- the disclosure to the public (by the Operator, Owners or you) of any of the following as may be derived or generated from the Data:
 - my/our SGQR quick response code;
 - my/our unique identification(s) in the CR, comprising such information and particulars as required by you and/or the Operator from time to time; and
 - any file or output as provided by the Operator to you or generated by you in such format approved by the Owners; and
- you and your affiliates, the Operator or any third party service providers of the Operator or Owners disclosing, processing and using the Data for conducting analysis to understand market behaviour, preferences and trends, and to review, develop and improve the quality of any services;
- the Operator receiving, processing, archiving and retransmitting the Data to all members of the Scheme, their affiliates and customers.

I/We confirm the accuracy, truthfulness and completeness of the Data provided to you and where Personal Data or information of any other person is provided to you, I/We confirm that I/we have provided notice to and procured such person's consent for disclosure and use of such Personal Data and information for the purposes stated above.

I/We undertake to inform you promptly in writing where there are any changes in the Data.

My/Our consent and authorisation herein shall be without prejudice to and does not limit or derogate from any other consent or authorisation given to you pursuant to any other agreement.

Approving Signatory

The person(s) signing and submitting this application (the "Signatory") has/have been duly authorised by us to do so and I/we have passed, obtained and/or executed all necessary internal and/or corporate resolutions, authorisations and other action in accordance with our constitutional documents for the Signatory to sign and submit this application and to be my/our sole representative to you in all matters relating to the agreement comprised herein and in the Agreement and/or the SGQR Service Supplement.

Indemnity

I/We undertake to indemnify you for any and all losses, liabilities, damages, costs, charges and expenses (including legal costs), actions, demands and proceedings including those incurred or sustained in connection with any enquiry, investigation, action, suit, proceeding, claim, demand, judgment, award, order or settlement, arising from any breach of my/our obligations herein.

Approving Signatory/Company Stamp

Approving Signatory/Company Stamp

Name	
Designation	
Date (dd/mm/yyyy)	

Name	
Designation	
Date (dd/mm/yyyy)	

5 For Bank Use Only

<div style="border: 1px solid black; height: 30px; width: 100%;"></div> <p>Received By</p> <p>Name _____</p> <p>Date (dd/mm/yyyy) _____</p>	<div style="border: 1px solid black; height: 30px; width: 100%;"></div> <p>Signature Verified By</p> <p>Name _____</p> <p>Date (dd/mm/yyyy) _____</p>	<div style="border: 1px solid black; height: 30px; width: 100%;"></div> <p>Processed By</p> <p>Name _____</p> <p>Date (dd/mm/yyyy) _____</p>	<div style="border: 1px solid black; height: 30px; width: 100%;"></div> <p>Approved By</p> <p>Name _____</p> <p>Date (dd/mm/yyyy) _____</p>
Remarks _____			

Standard Chartered SGQR Service Supplement (Singapore)

The provisions of this Service Supplement and any applicable application form shall apply to any Service provided by Us in connection with SGQR, including SGQR Registrations (each as defined below). Capitalised terms used but not defined in this Service Supplement have the meanings set out in the Standard Terms, Account Terms, the PayNow Service Supplement or, as the case may be, the Agreement.

1. Definitions

"SGQR" means the Singapore Quick Response Code scheme announced by the Monetary Authority of Singapore for the issuance of multi-tenanted QR codes for electronic payments in Singapore through which such merchants may use SGQR QR Codes to receive electronic payments via multiple SGQR Payments Schemes (including via PayNow) from their customers via the scanning of SGQR QR Codes.

"SGQR CR" means the central database operated by the SGQR Operator appointed by the SGQR scheme owners, containing, amongst other things, a register of all unique SGQR IDs as well as SGQR Output.

"SGQR ID" means unique identification number assigned to You in the SGQR CR for one or more of Your business locations, comprising Your SGQR Merchant Record, business address, SGQR Scheme Payload(s), and such other particulars as may be specified in the manuals of the SGQR Operator.

"SGQR Member" means any member, operator or participant of the SGQR scheme, including but not limited to the SGQR Operator.

"SGQR Merchant Record" means Your merchant record on the SGQR CR, comprising amongst other things, Your UEN or other identification, registered name, base currency, merchant category code, and other particulars, as may be specified in the manuals of the SGQR Operator.

"SGQR Operator" means the entity appointed by the SGQR scheme owners for the purposes of maintaining, managing and operating the central database where the details of SGQR Registrations will be stored and collected.

"SGQR Output" means any file, data or output which is either (as applicable) provided by the SGQR Operator to Us or any other SGQR Member, or (as the case may be) generated by Us or any SGQR Member.

"SGQR Payment Scheme" means a payment service provider, payment scheme, card scheme or card association, or any other entity which is approved by the SGQR scheme owners for participation in SGQR.

"SGQR QR Code" means a unique two-dimensional barcode generated by the SGQR CR and/or in accordance with the SGQR QR Code specifications prescribed by the SGQR scheme owners from time to time containing information relating to an SGQR ID.

"SGQR Registration" means Your registration, amendment or deregistration submitted or (as the case may be) to be submitted to the SGQR CR in relation to the registration and creation of an SGQR ID or (as the case may be) the registration of Your Proxy (and related information) to Your existing SGQR ID, in each case, with the SGQR CR to facilitate the generation of SGQR QR Codes and Your receipt of PayNow Transfers through the scanning of such SGQR QR Codes.

"SGQR Scheme Payload" means the payment processing and related information relating to the relevant SGQR Payment Scheme that is stored with the SGQR CR for the purposes of facilitating the processing of payments to be made via such

SGQR Payment Scheme, including, with respect to PayNow, Your Proxy (and related information).

2. SGQR Registrations

- (a) You shall only submit SGQR Registrations to Us in respect of a Proxy or Proxies that are registered and remain registered to a Linked Account(s). You shall not submit any application to any other SGQR Member for registration with SGQR in respect of a Proxy that is registered and remains registered to a Linked Account.
- (b) All SGQR Registrations are subject to Our approval and will need to be processed by the SGQR Operator.
- (c) You shall provide Us with all information We may require for the purposes of processing and submitting Your SGQR Registrations and/or responding to requests from the SGQR CR, other SGQR Members and/or the SGQR scheme owners relating to Your SGQR Registrations, the transactions relating to the Proxies registered pursuant to such SGQR Registrations and/or required by the SGQR Operator for the provision of the Services in connection with the SGQR. In addition, You shall also promptly provide Us with any information We require in connection with any SGQR QR Code issued or any transaction processed or alleged to have been made in connection with any SGQR QR Code or SGQR Output or in connection with any Services provide by Us in connection with SGQR.
- (d) You shall ensure that all information (including without limitation all information and data as may be set out in Your SGQR Merchant Record, SGQR Scheme Payload, and/or SGQR ID, any business / store location information) provided to Us in connection with any SGQR Registration is complete, correct, accurate and up-to-date and shall immediately inform us (and submit an appropriate request for an SGQR Registration) in the event that any such information is no longer correct or accurate in any respect.
- (e) You shall ensure that all Instructions for SGQR Registrations (whether single or in bulk) comply with the formats, specifications, and protocols as set out in the relevant System Materials or as otherwise specified by Us from time to time.
- (f) You shall obtain all relevant authorisations, approvals and consents required and/or necessary under any applicable Laws (including the Personal Data Protection Act 2012 of Singapore) to be obtained by You and/or in respect of the information and data provided to Us prior to the provision of any such information and data to Us in connection with and/or for the purposes of the Services and SGQR.

3. SGQR QR Code Issuance

- (a) Save where agreed by Us, You shall be responsible for printing of all SGQR QR Codes and You shall ensure that all Your SGQR QR Codes are printed and/or displayed in accordance with the specifications, branding and presentment protocols prescribed by Us and/or the SGQR scheme owners from time to time. You shall comply with all directives issued by Us and/or the SGQR scheme owners from time to time relating to the display of the SGQR QR Codes.
- (b) If We agree to print any SGQR QR Code for You and/or permit self-issuance of SGQR QR Codes by You, such printing and/or self-issuance Services shall be subject to such terms as We may prescribe from time to time and You shall be solely responsible for using any SGQR QR

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Standard Chartered Bank (Singapore) Limited (Reg No.: 201224747C)



Codes so printed and/or issued in accordance and conformity with the specifications, branding and presentment protocols prescribed by Us and/or the SGQR scheme owners from time to time.

- (c) You agree that We may arrange for the delivery of any SGQR QR Code(s) we print at Your request to the business / store location relating to such SGQR QR Code or the Merchant's mailing address in Our records and We shall not be responsible for ensuring that the printed SGQR QR Codes are received by You or that any delivery is not otherwise delayed, intercepted or lost or such printed SGQR QR Code(s) are disclosed to any third party during the process of delivery, transit and/or service.

4. SGQR Use

- (a) You are responsible for ensuring that none of Your SGQR QR Codes and SGQR Outputs are misused, amended and/or modified in any manner (save where such amendment and/or modification is approved by Us in writing).
- (b) You shall keep all specifications, protocols, System Materials, User Guides and any other information relating to the SGQR confidential and shall not give, divulge or reveal such information to any person, except where Our prior written consent has been obtained.
- (c) You shall use SGQR solely to effect SGQR Registrations and the generation of SGQR QR Codes and SGQR Outputs and not for any illegal or improper purpose (including any form of data harvesting or data mining). Without prejudice to any other indemnity granted by You in Our favour, You shall indemnify Us from any Loss which We may incur arising from or in connection with Your illegal or improper use of SGQR.

5. SGQR De-registration / De-activation

- (a) You understand that: (i) where an SGQR ID ceases to contain any SGQR Scheme Payload, such SGQR ID will be deactivated and de-registered from the SGQR CR on or after the effective date of such cessation; and (ii) where Your SGQR Merchant Record ceases to contain any SGQR ID, such SGQR Merchant Record will be deactivated and de-registered from the SGQR CR on or after the effective date of such cessation.
- (b) If any of the information contained in any existing SGQR Registration is changed or otherwise inaccurate, including as a result of a change in any information in Your PayNow Registration or the closure, suspension or freezing of Your Linked Account or your Proxy is deregistered or otherwise not linked to your Linked Account, You must immediately notify Us in writing and submit an appropriate Instruction to amend or de-register such PayNow Registration and SGQR Registration.
- (c) Without prejudice to any other provision in the Agreement, We may, if We consider necessary, amend or de-register any existing SGQR Registration at any time.

6. Your Information

- (a) The details of Your SGQR Registrations, including but not limited to, information regarding Your UEN, Your Proxy and Your registered name, will be collected and stored in a central database, which is managed and operated by the SGQR Operator.
- (b) Without prejudice to the RCS or any other permitted disclosure available to Us, You consent to Us disclosing any information relating to You (including Your SGQR Merchant Records, SGQR Scheme Payloads, SGQR IDs, SGQR Registrations, SGQR QR Codes and any matter or transactions (including, where relevant, personal data) in connection with SGQR):
 - (i) to the SGQR scheme owners, the SGQR Operator for its use, processing, archival, and disclosure to their respective service providers, any SGQR

Member and their affiliates, customers, merchants and for the purposes of providing, maintaining and enhancing SGQR and related services to the SGQR Members, their merchants and customers; and

- (ii) to the public in the form of SGQR IDs, SGQR QR Codes and SGQR Outputs.

7. Other

- (a) You agree to promptly comply with all Our requests and/or promptly take such action as We may require in order to ensure Our compliance with the membership rules of the SGQR.
- (b) You shall not acquire any Intellectual Property Rights in respect of Us, any other SGQR Member, PayNow, SGQR, any SGQR QR Code and/or the SGQR QR Code specifications.
- (c) You agree that:
 - (i) We, the Operator and the SGQR scheme owners are granted a world-wide, royalty-free and irrevocable license to use any Intellectual Property Right You provide to Us for the purpose of providing the Services (the "Permitted Use"); and
 - (ii) We may provide and license any Intellectual Property Right You furnish Us to the Operator and the SGQR scheme owners for the Permitted Use,

and You further warrant and represent that:

- (A) You are the sole and absolute owner of the Intellectual Property Rights You provide Us or otherwise have obtained all necessary rights and licenses from the owners of the Intellectual Property Rights to grant such licenses and permissions; and
- (B) neither Our, the Operator nor the SGQR scheme owner's use of such Intellectual Property Rights will infringe the Intellectual Property Rights or other rights of any third party,

and without limitation to the generality of anything herein, You shall indemnify Us for any Loss incurred by Us, the Operator and the SGQR scheme owner as a result of any breach of the foregoing warranties.

- (d) The Services relating to SGQR which We agree to provide involve the engagement of third party service providers. Without prejudice to any other Indemnity or Limitation of Liability granted in Our favour, We are not responsible for any Loss suffered or incurred by You or any other third party arising from or in connection with the Services relating to SGQR provided by Us, including without limitation any Losses arising from or in connection with:
 - (i) any outdated, obsolete or superseded SGQR QR Code generated or used by or issued to You;
 - (ii) any erroneous or incorrect SGQR QR Code issued or provided by the SGQR Operator, SGQR CR, Us and/or any other SGQR Member;
 - (iii) any breakdown, deficiency or malfunction in any equipment, software or telecommunication system howsoever caused in connection with the provision of the Services;
 - (iv) any act or omission by the SGQR Operator, the SGQR CR, any SGQR Member or any other third party;
 - (v) any delay, error, interruption, suspension, termination or stoppage of the Services;
 - (vi) any failure or error by the Operator and/or the CR to process or in the processing of SGQR Registrations;
 - (vii) any amendment, modification, deletion, registration and/or deregistration effected in relation any of Your SGQR Registrations, SGQR IDs, SGQR QR Codes,

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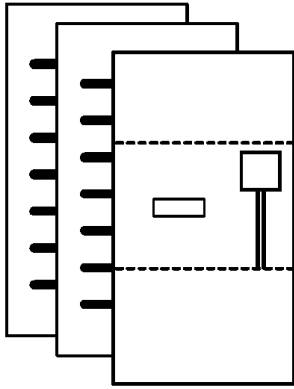
SGQR Outputs, Merchant Records or any other information stored on the SGQR CR; and

- (viii) any transaction made or purported to be made in connection with any SGQR ID, SGQR QR Code or SGQR Output.
- (d) We make no representation or warranty (express or implied) with respect to the SGQR scheme, the Services provided in relation to SGQR and/or any SGQR QR Code whether provided by Us or any third party, including but not limited to any warranties of merchantability, satisfactory quality, fitness for a particular purpose, and/or compliance with description.
- (e) Without prejudice to any other Indemnity granted in our favour, You shall indemnify Us on demand against any Loss arising or incurred by Us, the SGQR Operator or any other SGQR Member in connection with:
 - (i) any false, erroneous, inaccurate, incomplete or outdated information provided to Us;
 - (ii) any breach of Your representations, warranties and obligations in the Agreement;
 - (iii) any printing or display of any SGQR QR Code which does not conform to the protocols or directives provided in connection with SGQR;
 - (iv) any fraudulent, illegal or unlawful activity by You or involving Your SGQR QR Codes;
 - (v) any claim brought by the SGQR scheme owners, the SGQR Operator, any SGQR Member or any other person in respect of any matter relating to the Services provided by Us in relation to SGQR; and
 - (vi) any payment made or to be made by any person with through the use of SGQR and/or Your SGQR QR Codes.

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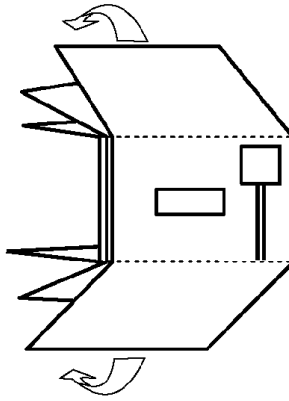
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intentionally left blank.

How to use the Business Reply Envelope (BRE)



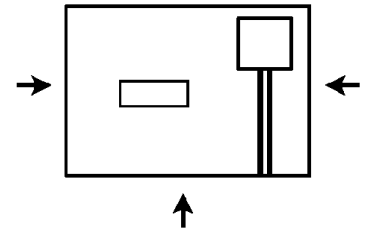
Step #1

Stack together all required documents with the BRE on top.



Step #2

Fold the stack and the BRE together by folding inwards along the dotted lines, as shown above.



Step #3

Seal and secure along the edges with clear tape only before dropping into post box.

fold here

Postage will be paid by Licensee. For posting in Singapore only.

**BUSINESS REPLY SERVICE
PERMIT NO. 09481**



Attn. Business Banking Service Team

Standard Chartered Bank (Singapore) Limited
6 Battery Road, #08-00
Singapore 049909

fold here

Seal here with clear tape

Seal here with clear tape