



Standard Chartered Priority Private Airport Global Limousine Service

We are delighted to introduce an online booking portal by our new limousine vendor, Teleport Global.

Starting from 1st October 2024, you may enjoy complimentary Airport transfer services globally at 107 airport locations to cater to your travel needs.

Here is what you need to know.

To book your Airport Limousine Transfer:

Step 1: Visit Standard Chartered Priority Private webpage- <https://www.sc.com/sg/priority/priority-private/>.

Step 2: Select “PP Privileges” and proceed to “**Airport Limousine Transfer**”

Step 3: Enter your membership code in the voucher code field to book a limousine ride and view your entitlements.

Step 4: Enter your contact and travel details to book your airport transfer **48 hours (off-peak period) or 96 hours (peak period) before** your departure or arrival date.

Step 5: Select your preferred vehicle from our fleet, including Business Sedan, MPV and the option to upgrade to a Minivan (additional fee applies).

Step 6: Receive successful booking notification via SMS and email.

Terms and Conditions:

- 1. Provision of Limousine Services (Airport Transfer only) are carried out by Teleport Global, on behalf of Standard Chartered Bank.**
- 2. Booking Process:** Clients will be required to provide their unique voucher code before they are allowed to engage a limousine service. You are entitled to 8 Limousine Service Entitlements per membership year. Limousine Service Entitlements may be pro-rated by calendar year depending on period of qualification into the Priority Private Membership Programme, at the sole and absolute discretion of the Bank. For Singapore, the 8 Limousine Service Entitlements entitles you to 8 one-way complimentary Airport Limousine Service transfers for both Business Sedan and MPV. For overseas airport service transfers, more than one Limousine Service Entitlement may be used per one-way trip.
- 3. Booking lead time (Regular):** Online Bookings must be made at least 2 days or 48 hours prior to date and time of arrival and departure. We highly recommend for global limousine bookings to be made at least 4 days or 96 hours in advance. Please contact Teleport Customer Service hotline directly for special exceptions under 48 hours. Fulfilment for bookings under the recommended cut-off time will be subject to availability.
- 4. Booking lead time (Peak):** Online Bookings must be made at least 4 days or 96 hours prior to pick-up date and time. Confirmation of booking is subject to availability during peak period.
- 5. Confirmation:** Confirmation messages with status updates and driver details will be sent to the primary mobile number and email provided 12 hours before the user's pick-up date and time.
- 6. Capacity limit:** The vendor will impose a capacity limit to each vehicle type respectively. A business sedan can take up to 2 passengers and 2 check-in luggage. A MPV/SUV can take up to 4 passengers and 4 check-in luggage. A Mini Van can take up to 6 passengers and 6 check-in luggage. This capacity includes children and babies as 1 headcount.
- 7. Vehicle make and model are subjected to supplier's fleet availability, and Standard Chartered does not guarantee a specific vehicle model.**

8. Each limousine is limited to a single trip pick-up to or from the airport in selected city only. No additional stops are allowed under this campaign. Please make individual bookings if you require more than 1 booking or vehicle.
9. Deduction of entitlements vary according to city and vehicle type selected. The number of entitlements required per fleet type can be found next to vehicle image on the booking page.
10. **Charges:** Standard Chartered Singapore will only bear the basic vehicle charge for both sedan and MPV. Any vehicle upgrade (minivan upgrade for Singapore is chargeable at S\$7.00 per trip) and all other incidental charges will be chargeable to customer.
11. Rates and charges provided at time of booking are based on estimated usage and final cost will be based on real usage. In the event that additional surcharges are not duly paid by client, bank reserves the right to deduct the charges from existing entitlement.
12. **Midnight surcharge** is chargeable at S\$12.00 per trip for Singapore bookings and S\$40.00 per trip for all other cities globally from 23:00-06:59 daily.
13. **Traveling with Children:** Baby/ Child seat is chargeable at S\$15.00 per seat for Singapore and S\$30.00 per seat for all other cities globally. Baby and Child Seats must be requested for in advance if you do not have your own. The chauffeur reserves the right to reject passengers who failed to declare in advance due to LTA regulations. It is required by the law that all private hire vehicles in Singapore must have booster seats or child seats for passengers under 1.35m in height. Please note that baby and child seats are not required for mini vans.
14. **Additional Surcharge** of S\$15.00 per stop is applicable for journey to Tuas, Corporation Road, Orchid Country Club and Sembawang Shipyard.
15. **Peak period surcharge:** A 50% Surcharge will be imposed on peak period dates and will be made known to the customer before submission of booking if applicable.
16. **Blackout dates will be greyed out in system.** These dates vary across cities.
17. Global airport transfer services have a complimentary transfer allowance, which is based on driven kilometres in each city. Any excess charges beyond the complimentary transfer allowance will be advised to customers upon confirmation of the booking.
18. **Amendments:** Changes to bookings can be made 24 hours prior to the booking date and time without any charges. Changes made under the cut-off period will be subject to availability. An amendment fee of S\$15.00 will be imposed for changes made under the cut-off period if a limousine ride is available.
19. **Cancellations:** Booking entitlement will be forfeited for any cancellations made less than 24hours prior to pick-up date and time. Any additional payment will be forfeited under these circumstances.
20. **No-Shows:** Booking entitlements will be forfeited in the event of No-Shows.
21. **Grace Period:** All airport arrivals and departures have a grace period of 60 minutes and 15 minutes respectively. The assigned chauffeur will leave if passenger is uncontactable after the stipulated waiting time.
22. **Excess waiting charges** will be borne by clients after the grace period ends. Standard Chartered/Vendor has no control over immigration queues and luggage carousel globally. It is the responsibility of the user travelling to allow enough time to get to the airport and check-in before the check-in counter closes. Local traffic conditions and unforeseen circumstances can affect travel time, and the booker accepts those risks when using the airport transfer service.
23. Arrival hall layouts may differ globally. Specific Meet & Greet instructions may apply to selected airports, instructions will be provided in confirmation email. Please contact vendor's reservations agent should you face challenges locating your greeter or driver.
24. By entering your unique voucher code on this booking portal, you acknowledge and give consent to Teleport Asia Pacific Pte Ltd and its affiliate network to access you and your passengers' personal data.
25. For assistance, please contact our **24-hour hotline at +65 6686 6645.**

Global Airport Limousine Service- Coverage Locations

No.	Region	Country	Airport	Airport Code	Distance included (km)
1	APAC	Australia	Adelaide	ADL	20
2	APAC	Australia	Brisbane	BNE	20
3	APAC	Australia	Canberra	CBR	25
4	APAC	Australia	Melbourne	MEL	25
5	APAC	Australia	Perth	PER	20
6	APAC	Australia	Sydney	SYD	25
7	APAC	Cambodia	Phnom Penh	PNH	25
8	APAC	Cambodia	Siem Reap	REP	25
9	APAC	China	Beijing Capital Airport	PEK	40
10	APAC	China	Beijing Daxing Airport	PKX	50
11	APAC	China	Chengdu	CTU	30
12	APAC	China	Guangzhou Baiyun International	CAN	40
13	APAC	China	Shanghai - Pudong	PVG	50
14	APAC	China	Shanghai Hongqiao	SHA	25
15	APAC	China	Hangzhou Xiaoshan	HGH	30
16	APAC	China	Shenzhen Bao'An	SZX	40
17	APAC	Hong Kong	Hong Kong Island	HKG	incl
18	APAC	India	Bangalore	BLR	40
19	APAC	India	Hyderabad	HYD	40
20	APAC	India	Delhi	DEL	40
21	APAC	India	Mumbai	BOM	40
22	APAC	Indonesia	Bali	DPS	40
23	APAC	Indonesia	Jakarta	CGK	40
24	APAC	Japan	Tokyo - Haneda	HND	30
25	APAC	Japan	Tokyo - Narita	NRT	85
26	APAC	Japan	Osaka - Kansai	KIX	50
27	APAC	Japan	Sapporo – New Chitose	CTS	50
28	APAC	Korea	Seoul - Gimpo	GMP	50
29	APAC	Korea	Seoul - Incheon	ICN	80
30	APAC	Macau	Macau	MFM	incl
31	APAC	Malaysia	Kuala Lumpur	KUL	75
32	APAC	New Zealand	Auckland	AKL	30
33	APAC	New Zealand	Christchurch	CHC	10
34	APAC	Philippines	Manila	MNL	25
35	APAC	Singapore	Changi Airport	SIN	50
36	APAC	Singapore	Seletar Airport	XSP	50
37	APAC	Taiwan	Songshan	TSA	15
38	APAC	Taiwan	Taipei	TPE	45
39	APAC	Taiwan	Taichung	RMQ	45
40	APAC	Taiwan	Tainan	TNN	25
41	APAC	Taiwan	Kaohsiung	KHH	20
42	APAC	Thailand	Bangkok	BKK	Zone 1
43	APAC	Thailand	Bangkok	DMK	Zone 1
44	APAC	Thailand	Phuket	HKT	30
45	APAC	Vietnam	Hanoi	HAN	30
46	APAC	Vietnam	Ho Chi Minh City	SGN	20
47	EMEA	Austria	Vienna	VIE	20
48	EMEA	Belgium	Brussels	BRU	20
49	EMEA	Croatia	Zagreb	ZAG	20
50	EMEA	Czech Republic	Prague Václav Havel Airport	PRG	25
51	EMEA	Denmark	Copenhagen	CPH	20
52	EMEA	Egypt	Cairo International	CAI	20
53	EMEA	Finland	Helsinki	HEL	20
54	EMEA	France	Paris CDG	CDG	60
55	EMEA	Germany	Berlin	BER	50
56	EMEA	Germany	Munich	MUC	50
57	EMEA	Germany	Frankfurt	FRA	20
58	EMEA	Greece	Athens International	ATH	50
59	EMEA	Hungary	Budapest Ferenc Liszt International	BUD	50

60	EMEA	Ireland	Dublin	DUB	20
61	EMEA	Italy	Rome - Fiumicino	FCO	35
62	EMEA	Italy	Florence	FLR	20
63	EMEA	Italy	Milan - Malpensa	MXP	60
64	EMEA	Italy	Milan - Linate	LIN	15
65	EMEA	Italy	Venice	VCE	15
66	EMEA	Luxembourg	Luxembourg Airport	LUX	15
67	EMEA	Netherlands	Amsterdam	AMS	20
68	EMEA	Netherlands	Rotterdam	RTM	20
69	EMEA	Norway	Oslo Airport	OSL	50
70	EMEA	Poland	Krakow John Paul II International	KRK	20
71	EMEA	Poland	Warsaw Chopin	WAW	20
72	EMEA	Portugal	Lisbon Humberto Delgado Airport	LIS	20
73	EMEA	Saudi Arabia	Jeddah	JED	20
74	EMEA	South Africa	Cape Town	CPT	25
75	EMEA	South Africa	Johannesburg	JNB	25
76	EMEA	Spain	Barcelona	BCN	15
77	EMEA	Spain	Madrid	MAD	15
78	EMEA	Sweden	Stockholm - Arlanda	ARN	25
79	EMEA	Sweden	Stockholm - Bromma	BMA	25
80	EMEA	Switzerland	Geneva	GVA	25
81	EMEA	Switzerland	Zurich	ZRH	25
82	EMEA	Turkey	Istanbul	TUR	25
83	EMEA	UAE	Dubai	DXB	Business Bay
84	EMEA	UAE	Abu Dhabi	AUH	50
85	EMEA	United Kingdom	London City	LCY	35
86	EMEA	United Kingdom	London Gatwick	LGW	20
87	EMEA	United Kingdom	London Heathrow	LHR	20
88	EMEA	United Kingdom	London Luton	LTN	20
89	EMEA	United Kingdom	London Stanstead	STN	20
90	USA	Argentina	Bueno Aires	EZE	25
91	USA	Boston	Boston logan	BOS	10
92	USA	Chicago	Chicago O'Hare	ORD	25
93	USA	Denver	Denver International	DEN	25
94	USA	Detroit	Detroit Metropolitan Wayne	DTW	25
95	USA	Houston	George Bush Intercontinental	IAH	25
96	USA	Los Angeles	Los Angeles	LAX	50
97	USA	Las Vegas	Harry Reid International	LAS	Strip corridor
98	USA	Miami	Miami International	MIA	25
99	USA	New York	Newark Liberty	EWR	25
100	USA	New York	John F. Kennedy	JFK	20
101	USA	New York	LaGuardia Airport	LGA	25
102	USA	Philadelphia	Philadelphia	PHL	25
103	USA	San Francisco	San Francisco	SFO	25
104	USA	Seattle	Seattle-Tacoma	SEA	25
105	USA	Washington	Dulles International	IAD	25
106	USA	Canada	Toronto Pearson	YYZ	35
107	USA	Canada	Vancouver International	YVR	20