

Frequently Asked Questions

1. I would like to continue making payments using cheques. Can I continue to do so after 5 June 2020?

Yes, you can continue to make payments using cheques after 5 June 2020. The Bank will no longer issue Business Reply Envelopes so you will need to deposit your cheque via a Cheque Deposit Box at any of our branches.

2. Which Standard Chartered branches have Cheque Deposit Boxes? Which is the nearest branch to me?

All Standard Chartered branches have Cheque Deposit Boxes available within the premises. To locate the branch closest to you, please click [here](#).

3. What other payment options are there if I cannot mail or deposit my cheque at a branch after 5 June 2020?

You can transfer funds instantly using our Online Banking or the Standard Chartered Mobile App or FAST (Fast And Secure Transfers) service via another bank's online or mobile app to make payments to your credit cards or personal loans after 5 June 2020.

4. I am not familiar with the FAST service. Where can I find more details regarding this?

You can find more details regarding the FAST service [here](#).