



## Digital Banking - Tips to Protect Yourself

Dear Valued Client,

Protect yourself from online and mobile banking fraud, with the following precautions to keep your accounts and transactions safe, whenever you bank on the go.



### Never respond to any requests to share your PIN, OTP or passwords

These details are personal security information and our staff will not ask you to share these with us via email, SMS, phone call or any other medium.



### Never click on links in an email or SMS to access our Online Banking page

Always access our Online Banking page by typing [www.sc.com/sg](http://www.sc.com/sg) directly into your browser. In addition, look out for the padlock icon or "https" displayed beside our URL, both of which indicate you are on our legitimate website.



### Never open attachments or click on any links from suspicious emails

Please do not respond to any emails claiming that your access has been disabled or locked, advising you to click a link to log-in and unlock access to activate your account. Do call our 24-hour Client Contact Centre at +65 6747 7000 immediately if you receive such emails.



### Run anti-virus software on your computer and mobile devices regularly

Install anti-virus software, update with the latest patches and scan your computer and mobile devices regularly. We remain committed to informing you of threats from fraudsters and providing awareness on how to exercise necessary precautions to keep your banking safe.



### Only download mobile applications from trusted or official sources

Download the Standard Chartered mobile banking application directly from Google Play or the Apple App Store. Please do not download suspicious mobile applications that request for excessive permissions.

**Download our award winning Standard Chartered Mobile App now!**



Please visit <https://www.sc.com/global/security-tips/> for more information regarding Online and Mobile security.

Thank you for banking with Standard Chartered.

[sc.com/sg](https://www.sc.com/sg)

**Here for good**

Click [here](#) to update your new email address, mobile phone number or other personal particulars with us.

Please do not reply to this e-mail. Call our Client Contact Centre at (65) 6747 7000 for any questions or service queries.

You are advised not to send any confidential and/or important information to the Bank via e-mail, as the Bank makes no representations or warranties as to the security or accuracy of any information transmitted. The Bank shall not be responsible for any loss or damage suffered by you arising from your decision to use e-mail to communicate with the Bank.

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