

Frequently Asked Questions

1) Can I still use the EZ-Link facility on my Unlimited Card after 15 January 2021?

Yes, you may continue to use the EZ-Link facility on your existing Unlimited Card post 15 January 2021.

2) Can I continue to use the EZ-Reload by Card functionality on my existing Unlimited Card at EZ-Link terminals for fare payments on trains and buses after 15 January 2021?

No, you will not be able to use the EZ-Reload by Card functionality post 15 January 2021.

3) Can I still use my existing Unlimited Card for public transport?

Yes, you can use your existing Unlimited Card for public transport through SimplyGo. Further details on SimplyGo can be found at www.sc.com/sg/simplygo.

4) My Unlimited Card is currently enabled with the EZ-Link facility and has the contactless symbol, how do I use the contactless function to tap and go for fare payments?

Please follow these steps:

- a. Visit the General Ticketing Machine at any MRT station
- b. Place your credit card on the e-reader, and select "Check Transit Payment Mode"
- c. Select "OK" on the "Enable Bank Card" screen
- d. Select "OK" on the "Please Confirm" screen.

You are now ready to tap and go on buses and trains.