Dear Client,

Top-up your M-Tag with Mastercard between 15th July till 15th Sept 2022 to get a chance to win PKR 5,000 cashback daily as well as signed cricket kit by Wasim Akram.

Please find below the process that you may follow the One Network Mastercard Campaign:

- Download one network available on app store, google play and Huawei app gallery
- Register with CNIC and Mobile number
- Click Recharge
- Select the amount between 500 to 5,000 and click proceed
- Add your Mastercard details (debit or credit)
- Recharge/Top-up with Mastercard
- You shall be automatically enrolled in the raffle draw

Winners shall be announced on daily basis by one network on their social channels.

**One Network’s operated roads:**

<table>
<thead>
<tr>
<th>Road</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>M-2</td>
<td>Lahore – Islamabad Motorway</td>
</tr>
<tr>
<td>LSM</td>
<td>Lahore – Sialkot Motorway</td>
</tr>
<tr>
<td>LRR</td>
<td>Lahore Ring Road</td>
</tr>
<tr>
<td>SMP</td>
<td>Swat Expressway</td>
</tr>
<tr>
<td>M-9</td>
<td>Karachi – Hyderabad Motorway</td>
</tr>
<tr>
<td>M-1</td>
<td>Islamabad – Peshawar Motorway</td>
</tr>
<tr>
<td>M-3</td>
<td>Lahore – Abdul Hakeem Motorway</td>
</tr>
<tr>
<td>E-35</td>
<td>Hazara Motorway</td>
</tr>
</tbody>
</table>

You may reach out to One Network’s **helpline number** for any queries or concerns at 1313
M-Tag customer Journey:

Vehicles are broken down into 2 categories:

1. M-Tag
2. Non-M-Tag

M-Tag Vehicles:

M-Tag vehicles have an RFID based M-Tag pasted on their front windshields by an employee of One Network at Registration locations mentioned below. M-Tag vehicles have two categories based on the way they're paying their toll tax: M-Tag Good Balance Vehicles & M-Tag Low Balance Vehicles. Good Balance refers to the minimum amount a commuter must have to successfully complete a journey. For example, A person Travelling from Point A to Point B has an M-Tag balance of PKR 100, the minimum amount required to get to point B from point A is PKR 70. Therefore, it is evident from the M-Tag that the person has adequate balance to complete the said journey and automatically has been placed in the good balance category of M-Tag. On the other hand, IF the person has PKR 50 in their M-Tag account and the journey costs PKR 100 then automatically the transaction will be treated as M-Tag Low Balance category. If an M-Tag vehicle has a low balance it'll automatically be notified at the start of their journey i.e. Point A. An LED screen at the driver's side of the toll lane prompts a message stating the details of the vehicle with the remaining balance in the account, ergo prompting in case of low balance and advising to recharge before reaching point B/End destination. Low Balance vehicle must travel from Low Balance lanes which collects the toll and lets them proceed after.

Non-M-Tag Vehicles:

Non-M-Tag vehicles don't have any M-Tag placed on their windshields therefore cannot be read at the Express Lanes & Operator-less Express Lanes (Good Balance Lanes). These vehicles have to pass through the Cash Only lanes which have a long queue of cars waiting to pay toll. Which consumes a lot of time and fuel and evidently is bad for the environment. It is advisable to get an M-Tag installed for a hassle-free commute and it's currently compulsory on M2 Lahore-Islamabad Motorway.

M-Tag Benefits:

Dedicated Express Lanes & Operator-less Express Lanes having an exceptionally low transition time of under 5 Seconds. Enabling the M-Tag Good Balance vehicle to transition through the toll plaza with ease, without worrying about getting stuck in toll lanes, wasting any fuel while idling and having a good carbon footprint and its paper-less.

Location for M-Tag Registration & Recharge:

Below mentioned are the physical locations of our M-Tag Registration & Recharge Centres/Drive throughs where new customers can get their M-Tags installed and Existing Customers can top up their tags.
**M-Tag Registration Process:**

In order to Register for an M-Tag, a person has to take his/her Registered vehicle which has a valid number plate, a valid Driver’s license, Cnic and a working cell-phone number to any of our above-mentioned Registration location across Pakistan (Located 100-200 meters before Toll plazas). Where a One Network employee will enter the details and place an M-Tag on the from windshield. The M-Tag costs Pkr 200 and minimum balance of Pkr 200 is required. This whole process takes under 5 minutes.

**Recharge Options:**

Physical Recharge options include our M-Tag Registration & Recharge Centers/Drive Throughs. Online options include our M-Tag one Network Application which allows recharge through debit, credit and prepaid cards. Easy Paisa, Jazz Cash and Upaisa are also available for online recharges.
Terms and Conditions for the campaign:

- Only Recharges made through MasterCard via M-Tag One Network Application will be considered for raffle draw.
- The time duration of Online recharge for participation is 15th July to 15th Sep, 2022.
- One Network’s employees & its sister companies are not eligible to participate in the raffle draw.
- One M-Tag ID will be entitled only for one prize per campaign.
- Prizes cannot be refunded or exchanged.
- The winners can neither transfer the prizes, nor nominate others in their place.
- Lucky draw will take place daily during the campaign duration at 10:00 am.
- Lucky draw will select winners through an indigenously developed randomization software.
- The M-Tag cashback will be release into the winner’s M-Tag account online through One Network’s M-Tag Operations Team before end of business day.
- Daily winners will be contacted right after draw through our official channels to confirm customer details and acceptance of prize.
- If the prize is not accepted within a week of the company contacting the winner, the company reserves the right to select another winner through second draw, subject to the same conditions.
- Winner details will also be shared on One Network Social Media after winner’s consent.
- Signed Cricket Kits by Wasim Akram will be delivered at the end of the promotion based on locality of winners.
- Location for prize collection will be One Network’s registration & Recharge centers, details of winners will be verified before handing over the prizes.
- Winners to sign a receiving form before accepting prize.
- The terms and conditions and any disputes or claims arising out of, or in connection with, its subject matter or formation are governed by and construed in accordance with the laws of Pakistan.
- One Network reserves the right to disqualify any contestant in terms of fraudulent activity or any such history with respect to commuting on Motorways of Pakistan.
- One Network reserves the right to cancel this promotion at any given time due to any unforeseen changes in circumstances.