



## Signature Update flow

### 1. Login to Online Banking

NEPAL APPLY GET HELP

standard chartered

Sign in to online banking

Username Case sensitive username

Password Case sensitive password

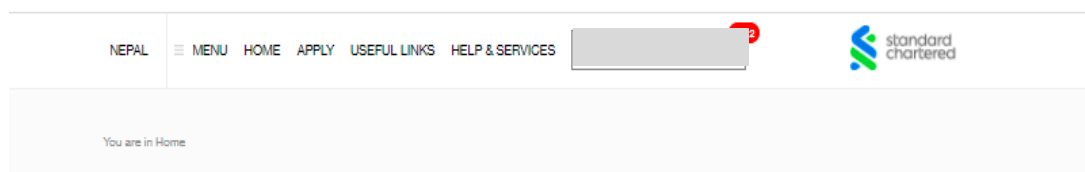
LOGIN

[Forgot Username/Password?](#) [Security Tips](#)

Please remain vigilant and treat calls, emails or text messages purported to be from the Government or health authorities or the Bank with caution. Fraudsters may be using Covid-19 as an excuse to deceive you or your family members into disclosing financial or banking security information. They may also ask you to click on malicious links via your electronic devices, which can introduce malware into your devices, resulting in data compromise or leading to fraudulent financial transactions. The Bank will not ask you for your financial information, banking ID, PIN or Password. It is also highly unlikely that health authorities will do so, whether for contact tracing or otherwise. When in doubt, please call our Client Care Center immediately if you suspect any unauthorized access or transactions on your account.

[New to online banking?](#)

### 2. Post Login, you will find “Help & Services” menu as below







### 3. Once you click on “Help & Services” you will see the option of “Update My Signature”


You are in Home > [Help & Services](#)

## Help & Services


[CREATEREQUEST](#) [STATUS](#)

### Most popular service requests

-  [Credit Card Activation and PIN Set](#) >
-  [Report Lost/Stolen Card](#) >
-  [Debit/ATM Card Activation & PIN Set](#) >
-  [Replace Card](#) >

-  [Update My Profile Details](#) >

### Service requests by category

 Search...

- Account Management** ^
  - Statement Request
  - Update My Signature
  - Cheque book redelivery
- Card Management v
- Loan Management v

4. Please select the account where you would like to update your signature and click on next



# Update My Signature

Select Product

1 of 5

**SELECT THE ACCOUNT(S) YOU WISH TO UPDATE:**

Current/Savings Accounts

SAVINGS ACCOUNT

NPR - \*\*\*\*\*0301



NOTES

1. The scanned copy of the proposed new signature should be clear and legible for bank use.
2. In case of joint account- full name of the person whose signature is being updated should be provided.

BACK

NEXT


You are in Home > Help & Services

## Update My Signature

Select Product 1 of 5

**SELECT THE ACCOUNT(S) YOU WISH TO UPDATE:**  
Current/Savings Accounts

SAVINGS ACCOUNT	NPR - -----0301	<input checked="" type="checkbox"/>
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NOTES 

1. The scanned copy of the proposed new signature should be clear and legible for bank use.
2. In case of joint account- full name of the person whose signature is being updated should be provided.


[BACK](#) [NEXT](#)

5. You may now capture/upload your signature as per the instruction and click on next

You are in Home > Help & Services

## Update My Signature

Verify Your Signature 2 of 5



### Capture your signature

Sign your signature on white paper. Upload a picture of your signature from your computer.  
(PDF, PNG, JPEG format only. Max File Size 5MB)


**i** You may send us only one signature per update. For joint-accounts, you will have sign-in to your partner's account to update their signature.

CANCEL NEXT

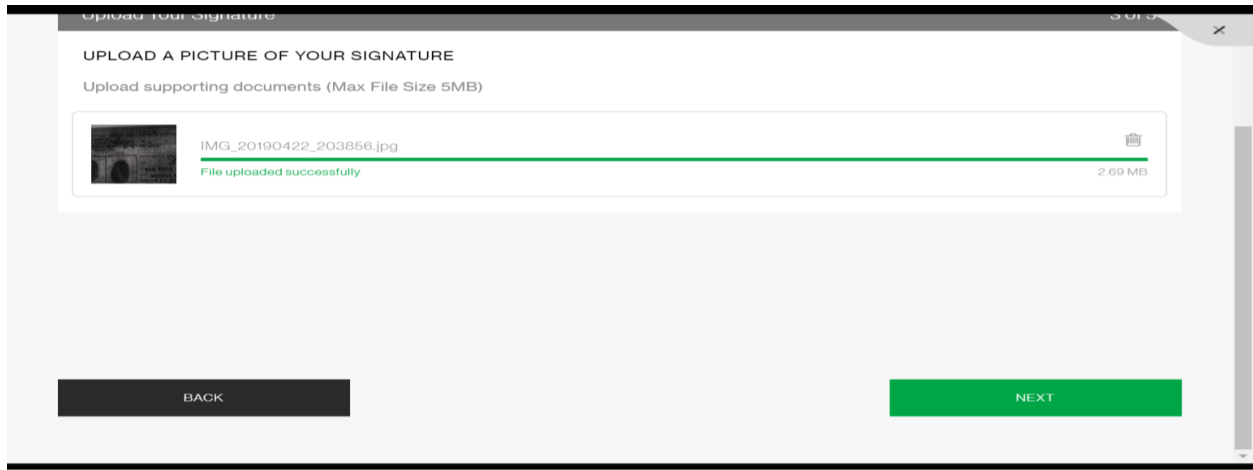
Upload your signature 3 of 5

### UPLOAD A PICTURE OF YOUR SIGNATURE

Upload supporting documents (Max File Size 5MB)

 Drag & Drop files here  
or  
[Choose from computer](#)



BACK NEXT



6. Please click on confirm



7. Once you click on confirm you will receive an SMS with OTP in your Mobile number registered with the bank. Please enter the OTP and click on submit



An SMS with OTP has been sent to your mobile number  
Enter the 6 digit code sent to \*\*\*\*\*5685


XXXX -

[BACK](#) [SUBMIT](#)

8. Once your request is submitted, you will receive a notification as below

You are in Home > Help & Services

## Update My Signature

 Your request is being processed!  
We will send you notifications when there are updates or if we require more information from you.  
Stay updated on all your service requests on the "Help & Services" page by going to the "Your Requests" section.

REFERENCE NUMBER	NP2004080010000001
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[VIEW YOUR REQUESTS](#)