

Dear Valued Client,

In view of the current situation and considering your well-being and safety our prime desire, please be informed of the change in the channel for Banking services from Branches and Client Care Centre to Online Banking / SC Mobile App in effect as follows:

Date	Service/s	Channel	Remarks
15 Sep 2020	<ul style="list-style-type: none"> • Cheque Book • Debit & Prepaid/Credit Card Activation • PIN Change • Card Block 	Online Banking/ SC Mobile App	The acceptance of paper-based service request by the branches will be discontinued. The existing service related to the cards through Client Care Centre will be discontinued.
1 Oct 2020	<ul style="list-style-type: none"> • Fixed Deposit Placement • Renewal of Fixed Deposit/s • Advice for your Fixed Deposit • Personal Information update including Signature Change 		The acceptance of paper-based request for these services by the branches will be discontinued.
1 Nov 2020	<ul style="list-style-type: none"> • Instabuy for the retail purchase above NPR 5000 using your Credit Card. • Personal Information Update of supplement card holder • Credit Card statement • Fund transfer upto NPR 1 Mio 		

If you have not yet subscribed our FREE Online Banking or unable to login to Online Banking/SC Mobile App, please contact our 24X7 Client Care Centre at 4781800.

Thank you for banking with Standard Chartered Bank. We assure you our best service at all times.

Standard Chartered Bank Nepal Limited