



New Fixed Deposit Request flow

1. Login to Online Banking

NEPAL APPLY GET HELP

standard chartered

Sign in to online banking

Username Case sensitive username

Password Case sensitive password

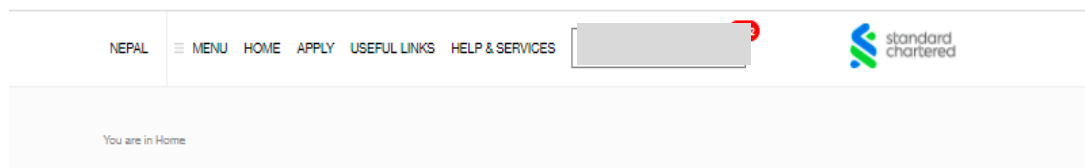
LOGIN

[Forgot Username/Password?](#) [Security Tips](#)

Please remain vigilant and treat calls, emails or text messages purported to be from the Government or health authorities or the Bank with caution. Fraudsters may be using Covid-19 as an excuse to deceive you or your family members into disclosing financial or banking security information. They may also ask you to click on malicious links via your electronic devices, which can introduce malware into your devices, resulting in data compromise or leading to fraudulent financial transactions. The Bank will not ask you for your financial information, banking ID, PIN or Password. It is also highly unlikely that health authorities will do so, whether for contact tracing or otherwise. When in doubt, please call our Client Care Center immediately if you suspect any unauthorized access or transactions on your account.

[New to online banking?](#)

2. Post Login, you will find "Help & Services" menu as below



3. Once you click on "Help & Services" you will see the option of "New Fixed Deposit Set-up"

The image shows a screenshot of a banking application's main menu. At the top left, there is a search bar with a magnifying glass icon and the text "SEARCH...". Below the search bar is a list of menu items, each with a downward-pointing chevron icon on the right side. The items are: "Account Management", "Card Management", "Loan Management", "Personal Details", "Fixed Deposit" (highlighted in blue), "New Fixed Deposit Set-up", "Fixed Deposit Confirmation Advice in Hard Copy", "New Fixed Deposit Renewal Request", and "Other Banking Services & Request For Statements". A close button (an 'x' icon) is located in the top right corner of the menu area.

4. Please select a Term Deposit and click on next


You are in Home > Help & Services

New Fixed Deposit Set-up

Select a Term Deposit 1 of 3

STAFF ACCOUNT	NPR -2345	<input checked="" type="radio"/>
STAFF ACCOUNT	NPR -2318	<input type="radio"/>

This request is used to set-up a new Fixed Deposit.

NOTES 

1. Please ensure your email/mobile registered with us is valid before submitting this request. We will be communicating with you via email/SMS. In order to apply the Fixed Deposit through this channel
 - i. You agree that; you have read, understood and accepted the [Terms & Conditions](#) pertaining to Fixed Deposit Application.
 - ii. You agree with the prevailing [Interest Rate](#).
 - iii. Only the clients who have already submitted the FATCA (Foreign Currency Tax Compliance Act) form to the bank are eligible to apply Fixed Deposit through this channel.
 - iv. The requests will take 24 business hours for execution.
 - v. The copy of Fixed Deposit Confirmation advice will be sent to you in your email address registered with us. If you need the original advice, go to "Fixed Deposit Confirmation Advice in hard copy" navigation for the request under Create Request and Fixed Deposit option or you are requested to visit the branch where your account is maintained.

BACK

NEXT

5. Please describe your request as instructed in point # 1 to 4 and click on next

Enter Details 2 of 3

What is your request about?

Please describe your request *

This FD is for the amount 500000
This FD is for 12 months
Upon maturity
4.i

Please refer to the Notes below and provide the necessary information for your request.

NOTES ⊖

1. Please provide the amount in Figure & words
2. Please provide the tenure 3,6 ; 12 months, or others.
3. Please provide the Interest Payment Cycle Quarterly or Upon Maturity
4. Please provide instruction at maturity :
 - i. Uplift my/our deposit and credit the principal to my/our account along with any accrued interest.
 - ii. Rollover principal along with Interest accrued thereon for a similar term at the rate interest prevailing at the time of renewal.
 - iii. Rollover Principal and credit the interest to my/our Account.

BACKNEXT

6. Please review your request and click on next

You are in Home » [Help & Services](#)

New Fixed Deposit Set-up

Review your request 3 of 3

TERM DEPOSIT	SAVINGS ACCOUNT *****5601
REQUEST DETAILS	New Fixed Deposit Set-up
COMMENTS	This FD is for the amount 500000 This FD is for 12 months Upon maturity 4.i

BACKNEXT

7. Once your request is submitted, you will receive a notification as below

The screenshot shows a web notification window titled "New Fixed Deposit Set-up". At the top left, it says "You are in Home > Help & Services". The main message is: "Your request has been submitted and will be processed. We are currently experiencing a high volume of requests, and we apologise if you experience any processing delay. We will attend to your request as soon as possible. Thank you for understanding. To check the status, go to the 'Status' tab under Help & Services." Below the message is a table with two rows: "REFERENCE NO." with value "NP2004090010000002" and "TERM DEPOSIT" with value "SAVINGS ACCOUNT *****5601". A green button labeled "VIEW STATUS" is located at the bottom right of the notification area.

REFERENCE NO:	NP2004090010000002
TERM DEPOSIT	SAVINGS ACCOUNT *****5601

[VIEW STATUS](#)