

Frequently Asked Questions:

1. What is the offer?
You get cash back of 15% or maximum NPR 1500* on your first online purchase at Sastodeal during the campaign period using SCBNL cards.
2. Do I get the discount for every purchase I make during the campaign period?
No, the offer is valid only for 1st online purchase.
3. What is the offer period?
The offer is valid from 11th to 15th December 2020.
4. Is the offer valid for Debit and Credit Card?
Yes, the offer is valid for all the debit and Credit Cards offered by SCBNL
5. Is the offer valid for all the items available at Sastodeal?
Yes, the offer is valid for all the items
6. Is there minimum order amount?
No, you can order for any amount.
7. Is the home delivery free?
Delivery charge is free for most of the items. Please visit www.sastodeal.com for more details.
8. Is the offer valid for all over Nepal?
Yes, the offer is valid for across Nepal.
9. When do we get the discounts credited in our account?
Your account will be credited within 7 to 10 working days of campaign completion date.
10. I don't have account in SCB, so how will I get the cash back?
The cash back amount post tax adjustment will be credited in your card account.
11. What do I do if I don't get cash back for my purchase despite following the criteria?
Please contact our 24X7 Client Care Centre at 4781800.

*Terms and Conditions apply

*Cash back is subject to applicable tax