



## Fixed Deposit Renewal request flow

### 1. Login to Online Banking

NEPAL APPLY GET HELP

standard chartered

Sign in to online banking

Username Case sensitive username

Password Case sensitive password

LOGIN

[Forgot Username/Password?](#) [Security Tips](#)

Please remain vigilant and treat calls, emails or text messages purported to be from the Government or health authorities or the Bank with caution. Fraudsters may be using Covid-19 as an excuse to deceive you or your family members into disclosing financial or banking security information. They may also ask you to click on malicious links via your electronic devices, which can introduce malware into your devices, resulting in data compromise or leading to fraudulent financial transactions. The Bank will not ask you for your financial information, banking ID, PIN or Password. It is also highly unlikely that health authorities will do so, whether for contact tracing or otherwise. When in doubt, please call our Client Care Center immediately if you suspect any unauthorized access or transactions on your account.

[New to online banking?](#)

### 2. Post Login, you will find "Help & Services" menu as below

NEPAL MENU HOME APPLY USEFUL LINKS HELP & SERVICES


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You are in Home


### 3. Once you click on "Help & Services" you will see the option of "Fixed Deposit Confirmation Advice"


## Service requests by category

 Search...


Account Management 

Card Management 

Loan Management 

Personal Details 

Fixed Deposit 

New Fixed Deposit Set-up 

Fixed Deposit Confirmation Advice 

Fixed Deposit Renewal Request 

Other Banking Services & Request For Statements 

*4. Please select the Fixed Deposit for which you would like to request for the confirmation advice and click on next*

You are in Home » Help & Services

## Fixed Deposit Confirmation Advice in Hard Copy

Select a Term Deposit Step 1 of 2

FIXED DEPOSITS	NPR - .....7001	<input type="radio"/>
FIXED DEPOSITS	NPR - .....7003	<input type="radio"/>

NOTES

- This request is used to ask for the Fixed Deposit Confirmation Advice in Hard Copy.

[BACK](#) [NEXT](#)

5. Please review your request and click on next

You are in Home » Help & Services

## Fixed Deposit Confirmation Advice in Hard Copy

Review your request Step 2 of 2


TERM DEPOSIT	FIXED DEPOSITS .....7001
REQUEST DETAILS	Fixed Deposit Confirmation Advice in Hard Copy

[BACK](#) [NEXT](#)

6. Once your request is submitted, you will receive a notification as below

You are in Home • Help & Services

## Fixed Deposit Confirmation Advice in Hard Copy

 Your request has been submitted and will be processed.  
We are currently experiencing a high volume of requests, and we apologise if you experience any processing delay. We will attend to your request as soon as possible. Thank you for understanding.  
To check the status, go to the 'Status' tab under Help & Services.

REFERENCE NO:	NP2004090010000004
TERM DEPOSIT	FIXED DEPOSITS .....7001

[VIEW STATUS](#)