



Credit Card Statement Cycle Date Change flow

1. Login to Online Banking

NEPAL APPLY GET HELP

Sign in to online banking

Username Case sensitive username

Password Case sensitive password

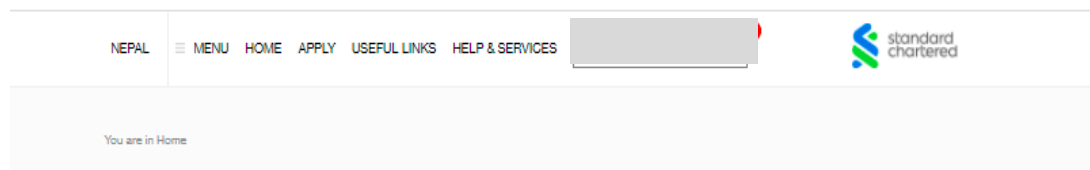
LOGIN

[Forgot Username/Password?](#) [Security Tips](#)

ⓘ Please remain vigilant and treat calls, emails or text messages purported to be from the Government or health authorities or the Bank with caution. Fraudsters may be using Covid-19 as an excuse to deceive you or your family members into disclosing financial or banking security information. They may also ask you to click on malicious links via your electronic devices, which can introduce malware into your devices, resulting in data compromise or leading to fraudulent financial transactions. The Bank will not ask you for your financial information, banking ID, PIN or Password. It is also highly unlikely that health authorities will do so, whether for contact tracing or otherwise. When in doubt, please call our Client Care Center immediately if you suspect any unauthorized access or transactions on your account.

[New to online banking?](#)

2. Post Login, you will find “Help & Services” menu as below



3. Once you click on “Help & Services” you will see the option of “Credit Card Statement Cycle Date Change”

Card Management ^

Credit Card Activation & PIN Set

Credit Card PIN Change

Debit/ATM Card Activation & PIN Set

Debit/ATM Card PIN Change

Report Lost/Stolen Card

Replace Card

Credit Balance Refund

Credit Card Fee Waiver

Statement Request

Credit Card Statement Cycle Date Change

Supplementary Detail Update

Debit card redelivery



Loan Management v

4. Please select the Card for which you would like to change the statement date and click on next


You are in Home » Help & Services

Statement date change

Select a Credit Card 1 of 3

	Visa Electron Prepaid Card (P)	4107 44*... 2142	PRIMARY	<input type="radio"/>
	Visa Electron Prepaid Card (P)	4107 44*... 9572	PRIMARY	<input type="radio"/>

This request is used to change the date of statement generation for credit card

NOTES 

1. Please ensure your email/mobile registered with us is valid before submitting this request. We will be communicating with you via email/SMS.

BACK NEXT

5. Please describe your request and click on next

You are in Home » Help & Services

Statement date change

Enter Details 2 of 3

What is your request about?

Please describe your request *


Please change the date to 5th day of every month

Please refer to the Notes below and provide the necessary information for your request.

NOTES ☯

1. Please provide the date on which you need the statement to be set up

BACKNEXT



6. Please review your request and click on next

You are in Home » Help & Services

Statement date change

Review your request

3 of 3

CREDIT CARD

Visa Electron Prepaid Card (P) 4107 44•• •••• 2142

REQUEST DETAILS

Statement date change

COMMENTS

Please change the date to 5th day of every month

BACK

NEXT

7. Once your request is submitted, you will receive a notification as below

You are in Home » [Help & Services](#)



Statement date change



Your request has been submitted and will be processed.
We are currently experiencing a high volume of requests, and we apologise if you experience any processing delay. We will attend to your request as soon as possible. Thank you for understanding.
To check the status, go to the 'Status' tab under Help & Services.

REFERENCE NO:

NP2004140010000004

CREDIT CARD

Visa Electron Prepaid Card (P) 4107 44•• ••• 2142

[VIEW STATUS](#)