



Account opening through Nagarik app- FAQs:

Who can apply for online account opening through Nagarik app?

Any Nepali National (Individual) residing in Nepal who wants to have a personal savings account with SCB and has registered in the Nagarik app can apply.

Can a joint account be applied through this channel?

No, this channel is available for account opening for individual single accounts only.

How do I apply for an account at SCB through Nagarik App?

You can open an account through Nagarik app following these few simple steps:

- Visit our [website](#) and go to “Account opening through Nagarik App”
- Choose the preferred account you wish to open
- Open Nagarik app in your mobile and scan the QR code with the scanner located at top right corner of the app
- Authorize to share the Identification information by clicking “Confirm”
- Fill up the online form and Submit

Which account can I open using Nagarik app?

You can open any one of the 5 different variants of our savings account.

What do I need to open an account online through Nagarik app?

You need to be registered with Nagarik app. All your details as per your valid id documents (ex. Citizenship, passport, etc.) available in the Nagarik app will be extracted from the Nagarik app at the time of online form submission. In case of any discrepancies in the details, the bank may contact you to provide additional documents.

How long will it take to open an account through Nagarik app?

Provided your application fulfils all the criteria for individual savings account, once you complete and submit the form, you will receive confirmation mail on account opening along with Online Banking ID/password through email/SMS within the next working day.

Is there a minimum balance requirement?

Yes, the Minimum balance requirement for each of the 5-savings account variants is mentioned in the application portal.

Once the account is opened, how do I fund my account?

Once your account is opened, you can simply transfer funds online, OR, if you wish to visit our branch to make a deposit, you will have to provide your recent passport size photograph, a copy of your citizenship along with the wet signature at the branch prior to making the deposit in the account.

Do I get a Debit card and/or Cheque book against the account opened through Nagarik app?

Yes, you have the option of applying for both cheque book and Debit card at the time of submitting the online account opening form. However, you will have to visit the branch selected during filling up the form to collect your Debit card and/or Cheque book along with a passport size photograph, copy of your citizenship and wet signature at the branch to collect the Debit card and/or cheque book.

Can I open a foreign currency account through Nagarik app?

No, FCY account is not available for opening through this channel.