

UPGRADE OF SME CUSTOMERS TO STRAIGHT2BANK

Dear Customer,

In order to ensure that you enjoy the wide range of electronic banking services that we offer, we will be upgrading your current internet banking (**iBanking**) profile, to a more advanced and robust platform called **Straight2Bank**.

Straight2Bank (S2B) is our electronic banking platform designed especially for corporate customers to provide effective and secure payment initiation, tracking of account transactions and automated reconciliation. With this you can now avail yourself of your account balance reports, do local and international bank transfers, make draft requests as well as automate payroll payments.

Straight2Bank combines your banking convenience with the highest level of information security in one comprehensive and user friendly platform.

Please be advised that this is part of our upgrade in financial solutions to customers. As such, your current Online Banking (iBanking) profile (if you have activated yours) will be deactivated within one (1) month of this notice.

To this effect, kindly contact your Relationship Officer or visit your nearest branch to start the necessary process required for your set-up on Straight2Bank as soon as possible.

As always, we remain committed to providing you with best-in-class banking solutions at all times.