

## Credit Card Closure Request

Date

Account Number

Relationship ID

Card Number

Cardholder Name: \_\_\_\_\_

**ID Verification Checked:**

- Mother's Maiden Name   
  ID Number   
  Date of Birth   
  Card Expiry  
 Credit Limit   
  Other \_\_\_\_\_

Please close my Credit Card Account along with the Supplementary Card (if any).  
 The reasons for closing the card Account are:

- |   |   |
|---|---|
| <input type="checkbox"/> I am not satisfied with the charges/fees                 | <input type="checkbox"/> I am leaving Nigeria permanently             |
| <input type="checkbox"/> I have more than one/enough card(s)                      | <input type="checkbox"/> I am changing bank/takeover                  |
| <input type="checkbox"/> I am not satisfied with the credit limit offered         | <input type="checkbox"/> I want to control my spending                |
| <input type="checkbox"/> I am not satisfied with the service provided             | <input type="checkbox"/> Not much usage/prefer cash transactions      |
| <input type="checkbox"/> My request(s) for upgrade/limit increase has been denied | <input type="checkbox"/> Frequent problems while using my credit card |
| <input type="checkbox"/> Other cards have better facilities/features              |   |
| <input type="checkbox"/> Any other reasons _____                                  |   |

Please suggest ways in which we can improve our product/service: \_\_\_\_\_  
 \_\_\_\_\_

**Declaration**

I have paid the current outstandings on my card account. I agree to pay immediately all charges incurred by the use of the card including interest accruals that are yet to be debited to my Card Account. I have cancelled all recurring subscriptions and shall be held liable for any charges accruing thereafter. I understand that my account shall be closed only after full payment of all charges all liabilities under the card account

**For Bank Use**

Checked and verified by \_\_\_\_\_  
 Approved by \_\_\_\_\_  
 Processing Branch \_\_\_\_\_

Date \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_  
 Date \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_