

# press release

## COVID-19 NOTICE

**8 December 2020, Kuala Lumpur** – Standard Chartered Malaysia confirms that a branch operations employee from its Subang Jaya branch has tested positive for COVID-19. The employee was last in the office on 7 December and is currently undergoing treatment at a hospital.

Contact tracing is being conducted and all those in direct contact with the affected employee have been placed under home quarantine until given medical clearance.

The branch has been thoroughly sanitised as a precautionary measure and will stop operations for one day.

All the Bank's office premises and branches have been and will continue to be thoroughly disinfected, in line with the Ministry of Health's guidelines. The Bank is also providing full support to the affected employee and family. The Bank remains vigilant and is monitoring the situation very closely.

The Bank would like to assure clients that business continues to operate as usual, with minimal disruption. Our priority is the health and safety of our employees and clients, and we are working with the relevant authorities to reduce transmission risk while continuing to transact business and serve our clients.

As well as ensuring all local regulatory authority requirements are met, we have instituted additional measures such as reduced face-to-face meetings, working from home arrangements and split operations for certain functions as well as cancelling or rescheduling community events.

Other precautionary measures include temperature screening as well as increased frequency of sanitisation at all our branches and office premises. Face masks have been distributed to our employees and hand sanitisers have been made available at all common areas throughout our premises.

We have also enforced restrictions on personal and business-related travel and on returning employees from places with travel restrictions in place. These are updated continually as we respond to external conditions and government advisories.

We do not anticipate any impact to business and have taken immediate measures to ensure the health and safety of our employees and clients.

**– ENDS –**

For further information please contact:

Geraldine Tan  
Head, Corporate Communications and CCIB Marketing  
Standard Chartered  
+6012 907 1740  
[geraldine.tan@sc.com](mailto:geraldine.tan@sc.com)

Ellis Loke  
Associate Director, Corporate Communications and CCIB  
Marketing  
Standard Chartered  
+6017 218 4982  
[ellis.loke@sc.com](mailto:ellis.loke@sc.com)

#### **Note to Editors**

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