



## NOTICE

### Standard Chartered Mobile App Update & Minimum OS Requirement

Please be informed that on 19<sup>th</sup> Feb 2022, the latest version of the SC Mobile app version 11.0 will be released. It is recommended to update your app, as all older versions of the app will be phased out starting from 19<sup>th</sup> Feb 2022. Please note, the minimum mobile Operating System (OS) requirement of this version of SC Mobile app is Apple iOS 13 and Android 9.

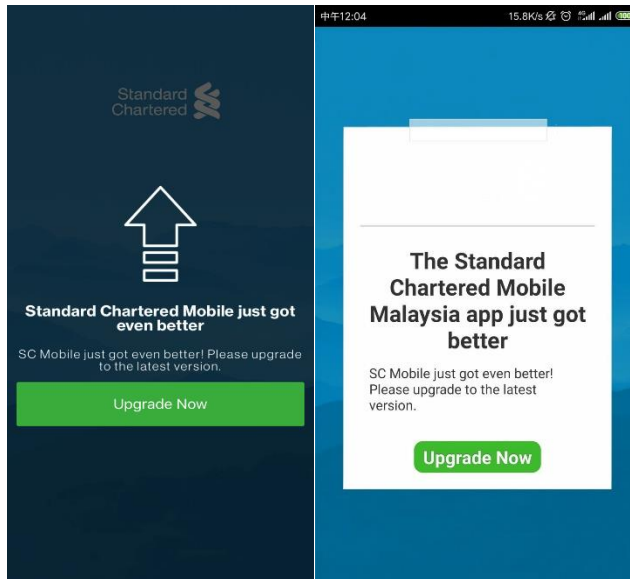
These changes are being done as part of our continuous effort to ensure you receive the best and safest mobile banking experience possible.

#### What does this mean for you?

- You should update your mobile Operating System (OS) to the latest available version. Please do so before 15<sup>th</sup> Feb 2022.
- To update your mobile phone OS, please refer to your respective device OS update settings.
  - Apple <https://support.apple.com/en-my/guide/iphone/iph3e504502/ios>
  - Android <https://support.google.com/android/answer/7680439?hl=en>



- SC Mobile App Update: From 19<sup>th</sup> Feb 2022 onwards, if you are still using an older version of the SC Mobile App, you may be prompted to update your app with the following screen:



- If you have auto-app update turned on for your phone, the app will update itself in the background.
- If you encounter an error screen (samples below) as you attempt to access the SC Mobile app, please proceed to the Apple App Store or Google Play Store to manually update your app.

