



CLOSURE OF THE STANDARD CHARTERED SANDAKAN BRANCH

Thank you for banking with Standard Chartered Bank.

With reference to our notification dated **10 December 2020**, kindly be informed that we have scheduled the closure of Sandakan branch on **1 April 2021** in line with the Recovery Movement Control Order (RMCO) issued by the Malaysian Government and we are sorry for any inconvenience caused.

We've taken all the necessary measures to provide you with uninterrupted service to all your banking needs and there will be no changes to any of your account details and personal information with Standard Chartered Bank.

Our easy self-banking channels such as online banking, mobile banking, and phone banking will be available at all times for you to perform activities such as bill payment, viewing monthly e-Statements, Interbank fund transfers (both GIRO and Instant Transfer are at no cost), remittance and many more at your convenience.

Should you have any enquiries or require assistance, please do not hesitate to email our Client Care Centre at Malaysia.Feedback@sc.com or chat with us via Click to Chat at [sc.com/my](https://www.sc.com/my) (operation hours from 9am-12 midnight, daily including public holidays).

Yours faithfully,

Lai Pei-Si
Head, Retail Banking
Standard Chartered Bank, Malaysia