

Standard Chartered Roadshow Income Document Collection – RM20 Voucher Terms and Conditions

Campaign

1. The Standard Chartered Bank Malaysia Berhad ("**SCBMB** or **the Bank**") Roadshow Income Document Collection ("**Campaign**") commences on 1st April 2018 and ends on 31st July 2018, inclusive of both dates ("**Campaign Period**").
2. By participating in this Campaign, participants agree to be bound by all the terms and conditions below.

Eligibility

3. This Campaign is only open to credit cardholders of any credit card (other than corporate cards) issued by the Bank ("**SCBMB Card**") who visits the Bank's booth at road shows conducted in malls located at Klang Valley.

The road show will be conducted the listed malls in Klang Valley below but are subject to change as decided by the Bank from time to time.

- (a) Aeon Bukit Tinggi
 - (b) Aeon Cheras Selatan
 - (c) Aeon Maluri
 - (d) MyTown
 - (e) One Utama
4. The credit card issued by the Bank must have the cardholder's join date, identified through the "member since" embossed on the card dated before year 2014. ("**Eligible Cardholders**")

Example:

- (a) Eligible cardholder: "Member since: 2013"
- (b) Not eligible cardholder: "Member since: 2014"

Participation

5. In order to participate in the Campaign, Eligible Cardholder must:
 - (a) Show their credit card to the sales agent as proof for meeting the eligibility criteria
 - (b) Provide their Identity Card to be used to obtain income document through EPF biometric handheld device
 - (c) Fill in the income document update form provided
6. Upon submission of valid income document to the Bank, Eligible Cardholder will receive a coffee gift card worth RM20 ("**Gift Card**").
7. There is a total of 700 Gift Card worth RM14,000 to be given away on a sequential order from the first Eligible Cardholder who fulfilled the requirements until the capping of 700 Gift Card are exhausted. There is no daily capping of gift cards that will be given out on a daily basis.
8. Eligible customers who agree to provide their latest income document, obtained through the EPF biometric handheld device will get the Gift Card on-the-spot upon submission of their document.
9. The validity period of the Gift Card is as per stated by the merchant. If customer does not activate the gift card within 3 years of obtaining the gift card, the gift card will be deemed invalid by the merchant.
10. The Gift can be used at all of the merchant coffee outlet subject to their own Terms and Conditions.
11. Each Eligible Cardholder is limited to a maximum of one (1) Gift Card only which is non-refundable and non-exchangeable. Gift Card are not transferable or exchangeable for cash or other items of similar value. For the avoidance of doubt, the Bank retains the sole and absolute discretion to change and/or substitute the Gift Card with another item of a comparable or similar value, with or without prior notice to the eligible applicant.

12. The Bank is not liable for any defect of the Gift Card and If there is defect with the gift the Eligible Cardholder must contact the merchant directly. The Eligible cardholder understand and accept that the Bank is not the supplier of the Gift Card supplied by the merchant under this Campaign. The Bank shall bear no liability relating to any aspect of the Gift Card, including without limitation, their quality, the descriptions of goods provided by the merchant, any false trade description, misrepresentation, mis-statement, omission, unauthorized representation, unfair trade practices, or conduct in connection with the gift in making available the services for the gift under this Campaign by the merchant, its employees, officers or agents.
13. The cardholder loses his/her entitlement to the gift and will have to refund the equivalent amount of the gift to the Bank if:
 - 12.1 the cardholder breaches any of the terms and conditions of the SCBMB Card; or
 - 12.2 the Bank discovers at any time that the cardholder did not in fact satisfy the requirements under this Campaign,
14. This refund may be done by either of the following methods, at the Bank's discretion, and the cardholder agree for this to be done:
 - 13.1 the Bank may charge the refund amount to the cardholder's credit card account; or
 - 13.2 the Bank may debit the refund amount from any current or savings account held by the cardholder with the Bank.

General

15. The Bank reserves the rights to substitute the Gift with another product of similar cash value.
16. The Bank will not be responsible for any loss, body injury or damage suffered by the redemption of the Gift. Any disputes regarding the gift should be addressed to the merchant directly.
17. The Bank's records of details and transactions are final and conclusive for purposes of this Campaign.
18. The Bank's decisions relating to this Campaign are final and binding all participants. If any matters, dispute or claim arise which are not covered in these Terms and Conditions, they will be determined solely by the Bank.
19. The Bank may vary any of these Terms and Conditions and extend the Campaign Period. Any such change will be announced on the Bank's website at sc.com/my, and in the Bank's branches.
20. The Campaign and these Terms and Conditions are governed by the laws of Malaysia. The participants agree that the Courts of Malaysia have jurisdiction over all matters arising from this Campaign.