Revision to Terms and Conditions Q2 2022 RM300 Cashback - Credit Card Acquisition Campaign (1 April 2022 – 30 June 2022)

Dear Valued Clients,

Kindly be informed that the Standard Chartered Bank Q2 2022 RM300 Cashback - Credit Card Acquisition Campaign (1 April 2022 – 30 June 2022) will be revised with effect from 27 April 2022, revisions as detailed below.

<table>
<thead>
<tr>
<th>Clause</th>
<th>Previous</th>
<th>Revised</th>
</tr>
</thead>
<tbody>
<tr>
<td>Table A: Reward(s)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cardholder Tier</td>
<td>Reward(s) Criteria</td>
<td>Total Cashback (RM)</td>
</tr>
<tr>
<td>NTP 1</td>
<td>Activate and perform at least 1x retail spend/transaction of any amount within 60 days from card approval date and get RM25 cashback</td>
<td>25</td>
</tr>
<tr>
<td>NTP 2</td>
<td>Activate and perform a minimum cumulative retail spend of RM1,000 from 2nd transaction onwards within 60 days from card approval date and get additional RM75 cashback</td>
<td>75</td>
</tr>
<tr>
<td>NTP 3</td>
<td>Credit card approved with: Cash-on-Call Plus (min of RM1,000 at 9.88%) Or Balance Transfer Plus (min of RM1,000 at 3.99%)</td>
<td>100</td>
</tr>
</tbody>
</table>
| ETP/NTP | 4 | Add 1 Principal Card  
Get additional RM25 when you  
activate & spend any amount  
within 60 days from card  
approval date (Maximum up to  
2 add cards) | 50 | 60 days from  
card approval  
date and get a  
20” Condotti  
Luggage Bag |
|---|---|---|---|---|
| ETP/NTP | 5 | Add 1 Supplementary Card  
Get additional RM25 when you  
activate & spend any amount  
within 60 days from card  
approval date (Maximum up to  
2 supplementary cards) | 50 | Credit card  
approved with:  
Cash-on-Call Plus (min of  
RM1,000 at 9.88%)  
Or  
Balance Transfer Plus (min of RM1,000  
at 3.99%) |
| | | | | 100 |
| ETP/NTP | 4 | Add 1 Principal Card  
Get additional RM25 when you  
activate & spend any amount  
within 60 days from card  
approval date (Maximum up to  
2 add cards) | 50 | 225  
(Cashback) + Gift |
| ETP/NTP | 5 | Add 1 Supplementary Card  
Get additional RM25 when you  
activate & spend any amount  
within 60 days from card  
approval date (Maximum up to  
2 supplementary cards) | 50 | 300  
(Cashback) |
| | | | | Or  
225  
(Cashback) + Gift |
| Maximum Reward(s) Value | 300 | | | |

For Reward Tier 2, each Successful Eligible Customer must perform a cumulative spend of RM1,000 or RM2,000 from the 2nd transaction onwards within 60 days from card approval date. Each Successful Eligible Customer may only receive either one (1) of the Reward. In the event Gift has been fully awarded, subsequent Successful Eligible
<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Customers may receive the Cashback Reward.</td>
</tr>
<tr>
<td>18</td>
<td>The maximum cashback throughout the entire campaign period is capped at RM705,000. All Cashback are subject to availability and will be rewarded on a sequential order from the first Successful Eligible Customer who fulfilled the requirements until the capping amount stated in this clause is exhausted.</td>
<td>The maximum Reward throughout the entire campaign period is capped at 2,000 units of Gift and RM465,000 Cashback. All Cashback/Gift are subject to availability and will be rewarded on a sequential order from the first Successful Eligible Customer who fulfilled the requirements. For Reward Tier 2(b), in the event Gift has been fully awarded, subsequent Successful Eligible Customers may receive the Cashback Reward as stated in Reward Tier 2(a) until the capping amount stated in this clause is exhausted.</td>
</tr>
<tr>
<td>22</td>
<td>The Bank will not entertain any request to change the Reward(s).</td>
<td>The Bank will not entertain any request to change/exchange the Reward(s).</td>
</tr>
</tbody>
</table>
| 24 (new clause added) | N/A | The following terms and conditions apply to the Gift:  

(i) The Gift will be couriered to the Successful Eligible Customer’s latest mailing address in the Bank’s records within (150) days from the last day of the Campaign. However, delivery will not be made to any address outside Malaysia. Successful Eligible Customer(s) whose mailing address in the Bank’s record is an address outside Malaysia and/or a PO Box address must contact the Bank and provide a suitable delivery address at the time of referral. If no such address is provided, the Successful Eligible Customer(s) must collect their Gift from the location notified by the bank. The Bank will not entertain any request to change the Gift.  

(ii) Delivery will be made against written acknowledgment of receipt of the items by the occupant(s) at the delivery address. If any item is unclaimed after 2 weeks from initial delivery date or after two delivery attempts, whichever happens first, the Successful Eligible Customer(s) must personally collect the item at the address stated on the courier advice sent to the bank. |
Successful Eligible Customer(s). Otherwise, the delivery charges for the item must be paid by the Successful Eligible Customer(s).

(iii) Gifts which are not claimed by 31 October 2022 will be forfeited. Successful Eligible Customer(s) whose Gift has been forfeited are not entitled to any payment or compensation regardless of the reason for not claiming the Gift.

(iv) The title to the Gift(s) and any risk of inability to use, loss or damage to the Gift(s) passes to the Successful Eligible Customer(s) upon the sending of the Gift(s) or if the Gift(s) are substituted with other products or services, upon receipt of such products. The Bank shall not be responsible for or obliged to recognize or replace any defective, lost, damaged or stolen Gift(s) that are not directly caused by the Bank’s negligence.

Other Terms remain unchanged. The revised full campaign terms and conditions is available at https://www.sc.com/my/terms-and-conditions/.

If you have any questions on the revised Terms, please speak to our branch personnel or email us at Malaysia.Feedback@sc.com.