

9 August 2019

Dear Valued Client,

**WE ARE MAKING THE FORWARD MOVE.**

Thank you for your patronage and for being a loyal Standard Chartered Bank client. As part of our continuous effort to improve our services and bring you a more innovative banking experience, Standard Chartered Bank Main Branch will be relocating from its present location to Equatorial Plaza, effective 11 November 2019. The new branch address and banking hours are as follows;

**Address:**

**Ground Floor, Equatorial Plaza, Jalan Sultan Ismail, 50250 Kuala Lumpur**

**Banking Hours:**

**Monday – Friday, 9.15am – 3.45pm (teller counter services)**

**Monday – Friday, 9.15am – 5.00pm (sales & service enquiries)**

Please be assured that there will be no disruption during the relocation and business will continue to operate as usual.

If you have a Safe Deposit Locker with us, it will be moved complete with its contents to the new branch. Should you wish to retrieve the contents of your Safe Deposit Locker before the relocation of the branch, you may do so during the banking hours by or before 8 November 2019 by 3.45pm.

If you require any assistance, please do not hesitate to contact your Relationship Manager or our client care centre at **1300 888 888** or **+603 7711 8888 (if you are calling from overseas)**. For Business Banking clients, please contact **1300 888 111**.

We look forward to welcoming you to our new Main Branch located at Equatorial Plaza to fulfil all your banking and financial needs.

Once again, we thank you for banking with us.

Yours sincerely,



Lai Pei-Si  
Head of Retail Banking