

POSTPONEMENT OF CLOSURE OF THE STANDARD CHARTERED TAWAU BRANCH

Thank you for banking with Standard Chartered.

With reference to our [notification dated 25 September 2020](#), kindly be informed that we have decided to postpone the closure of our Tawau branch until further notice in view of the COVID-19 pandemic and in line with the Conditional Movement Control Order (CMCO) issued by the Malaysian Government.

We humbly apologise for any inconvenience caused. The postponement will now offer you more time to seek for alternative arrangements to your banking needs.

Our easy self-banking channels such as online banking, mobile banking, and phone banking will be available at all times for you to perform activities such as bill payment, viewing monthly e-Statements, Interbank fund transfers (both GIRO and Instant Transfer are at no cost), remittance and many more at your convenience.

Should you have any enquiries or require assistance, please do not hesitate to email our Client Care Centre at Malaysia.Feedback@sc.com or chat with us via Click to Chat at sc.com/my (operation hours from 9am-12 midnight, daily including public holidays).

Yours faithfully,



Lai Pei-Si
Head, Retail Banking