



## Revision of Paper Statement Fee for Individual Retail Clients effective 1 August 2021 from RM5 to RM2

Effective 1<sup>st</sup> August 2021, we will revise our Paper Statement Fee of RM5 per statement to RM2. This will be applied across all Standard Chartered/Standard Chartered Saadiq accounts as follows:

- Current Accounts
- Savings Accounts
- Credit Card Account

*\*Paper statement fee is applicable to all Individual Retail clients other than the clients stated in the exemptions list below*

### How can I avoid the Paper Statement Fee charges?

If you are currently receiving your banking statement electronically, you will continue receiving your statements via email and/or in the online banking website at **no cost**. We strongly encourage all our clients to enrol to eStatements as soon as possible for ease of access and convenience.

If you are not registered to receive eStatements, you may choose from one of the three simple ways to subscribe:

1. Log on to Standard Chartered Online Banking and follow the 4 steps outlined below
  - i. Select 'eStatements & eAdvices'
  - ii. Click on 'Subscriptions'
  - iii. Select which statement type you want to update and change subscription
  - iv. Choose a password for your eStatement and accept the Terms and Conditions

*For more information and FAQ, please visit [www.sc.com/my/bank-with-us/estatement/](http://www.sc.com/my/bank-with-us/estatement/)*

2. Start a live chat with us via Click to Chat to update your statement preference
3. Call us at 1300-888-888 or 603-77118888 (international) to update your statement preference

### \*Who will be exempted from this fee?

- Customers aged 65 and above (auto exemption based on the year born)
- Customer with disabilities (exemption subject to customer declaration at any SCB branch)
- Basic Savings Account and Basic Current Account (auto exemption)
- SME/Business Banking & Corporate accounts are excluded from this fee (until further notice)