

NOTIFICATION – ONLINE BANKING WEBSITE ADDRESS (URL) CHANGE / REDIRECT

You may notice that when you are trying to access our Online Banking services, the existing website address URL of (<https://ibank.standardchartered.com.my/nfs/login.htm>) will redirect you to a different URL (<https://retail.sc.com/my/nfs/login.htm>). This will be automatically redirected from the old URL to the new URL on a random basis for all incoming traffic.

Please do not be alarmed as this is part of our continuous efforts to improve system performance where all existing online banking functionalities will remain as usual.

What does this mean for you?

- This change will have no impact on your Online Banking experience. You may continue performing all your usual banking transactions with full confidence.
- For clients who have saved our website URL as a “Favourite” or “Bookmark”, you may update it to the new URL for your convenience.

Should you encounter any issues on this new URL, please email to our Client Care Centre at Malaysia.Feedback@sc.com or chat with us via Click to Chat at sc.com/my (operating hours from 9am-12 midnight, daily including public holidays).

Thank you.