

NOTIFICATION ON REVISION OF CLIENT CARE CENTRE SERVICING HOURS FOR INBOUND CALL SERVICE

Dear Clients,

Please be informed that effective 16 November 2020, for critical services as below, the servicing hours will continue to be available for 24-hour daily, including public holidays.

- Stolen and lost credit/debit card
- Unauthorised credit/debit card transaction
- Complaints handling
- Fraud management
- Emergency credit card temporary increase limit request

However, apart from the above, Client Care Centre for Inbound Call Service will only be available from 9am to 9pm daily, including public holidays for all other services.

The below channels are made available for you. It's quick, easy and you can perform your banking needs at your convenience - anytime, anywhere.



24-hour, daily You can always bank on us Anywhere. Anytime.

Online Banking

SC Mobile App

Phone Banking

Click to Chat Service – 9am to 12 midnight, daily Video Chat | Audio Chat | Text Chat

Thank you.