



Revision to Priority Private Services and Privileges Terms and Conditions Effective 1 October 2021

Dear Valued Clients, kindly be informed the Priority Private Services and Privileges Terms and Conditions will be revised as per table below:

Clause	Previous	Revised																
	<p>4 Complimentary Destination Limousine Service</p> <p>3.1 Subject to fulfilling the conditions outlined under Benefits above, you will be entitled to one-way destination airport limousine transfers ("Complimentary Rides") between the destination airport and place of accommodation as per the AUM table below when your application for any of our wealth products are approved in the calendar year of your entitlement.</p> <table border="1"> <thead> <tr> <th>AUM* ('RM)</th> <th>Number of Complimentary Rides</th> </tr> </thead> <tbody> <tr> <td>3,000,000 – 4,999,999</td> <td>4</td> </tr> <tr> <td>5,000,000 – 9,999,999</td> <td>8</td> </tr> <tr> <td>10,000,000 and above</td> <td>12</td> </tr> </tbody> </table> <p>*AUM – Assets under Management held with the Bank including deposits and/or investments</p> <p>3.3 Should a booking made is more than USD110, you may opt to utilize more than 1 complimentary ride entitlement; or top up by charging your personal credit cards. Additional charges required for each booking will be charged in Malaysian Ringgit (MYR); if any.</p> <p>3.4 The Complimentary Destination Limousine Service is applicable until 30 June 2020 and is subject to renewal on a yearly basis. If your membership has ended or the AUM is below RM3,000,000, the Complimentary Destination Limousine Service will no longer be valid, and we reserve the right to charge your account with the cost of the limousine service.</p>	AUM* ('RM)	Number of Complimentary Rides	3,000,000 – 4,999,999	4	5,000,000 – 9,999,999	8	10,000,000 and above	12	<p>3 Complimentary Services</p> <p>3.1 Subject to fulfilling the conditions outlined under Benefits above, you will be entitled to one-way destination airport limousine transfers ("Complimentary Rides") between the destination airport and place of accommodation OR Home Assistance and Auto Assistance Services ("Complimentary Home and Auto Assistance") as per the AUM table below when your application for any of our deposit and/or investment products are approved in the calendar year of your entitlement.</p> <table border="1"> <thead> <tr> <th>AUM* ('RM)</th> <th>Number of Complimentary Service Entitlement</th> </tr> </thead> <tbody> <tr> <td>3,000,000 – 4,999,999</td> <td>4</td> </tr> <tr> <td>5,000,000 – 9,999,999</td> <td>8</td> </tr> <tr> <td>10,000,000 and above</td> <td>12</td> </tr> </tbody> </table> <p>* AUM – Assets under Management held with the Bank including deposits and/or investments</p> <p>3.2 Complimentary Rides and Complimentary Home and Auto Assistance is subject to a maximum of USD110 per trip at participating airports and/or per service provided.</p> <p>3.3 Should a booking made is more than USD110, you may opt to utilise more than 1 complimentary service entitlement; or top up the excess by charging your personal credit cards. Additional charges required for each booking will be charged in Malaysian Ringgit (MYR); if any.</p> <p>3.4 The Complimentary Rides and Complimentary Home and Auto Assistance is applicable until 14 April 2022 and is subject to renewal on a yearly basis. If your membership has ended or the AUM is below RM3,000,000, the Complimentary Rides and Complimentary Home and Auto Assistance will no</p>	AUM* ('RM)	Number of Complimentary Service Entitlement	3,000,000 – 4,999,999	4	5,000,000 – 9,999,999	8	10,000,000 and above	12
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	<p>3.13 In the event of any unutilised Complimentary Rides, the unused Complimentary Rides are not exchangeable for any other gifts and/or cash value.</p> <p>3.2 You need to travel out of Malaysia to redeem this service. The Complimentary Destination Limousine Service is subject to a maximum of USD110 per trip at participating airports.</p> <p>3.5 The Destination Airport Limousine Service is subject to the availability of the Third Party Vendor and its fleet of chauffeurs and limousines.</p> <p>3.6 You must book the Complimentary Destination Lime Service by calling the Priority Private Concierge Service Hotline at least seventy-two (72) hours prior to the flight departure. Any attempted bookings within less than seventy-two (72) hours prior to the flight departure will be serviced on a best effort basis, subject to availability.</p> <p>3.7 Any cancellation or change in itinerary, travel date(s) and/or travel time should be made at least forty-eight (48) hours prior to the flight departure by calling the Priority Private Concierge Service Hotline. A Complimentary Ride will be deemed utilised for any late cancellations (with less 3.8 than 48-hour notice). Should any changes be requested for the itinerary, travel date(s) and or travel time after the minimum forty-eight (48) hours notice period, the service provided will be done on a best effort basis. There will be no guarantee that the booking can or will be changed as requested.</p>	<p>longer be valid, and we reserve the right to charge your account with the cost of the respective services.</p> <p>3.5 In the event of any unutilised Complimentary Service entitlements, they are not exchangeable for any other gifts and/or cash value.</p> <p>4 Complimentary Rides</p> <hr/> <p>4.1 To utilise the Complimentary Rides, you must call the Priority Private Concierge Hotline at +603 2772 3516.</p> <p>4.2 You need to travel out of Malaysia to redeem this service. The Complimentary Rides is subject to a maximum of USD110 per trip at participating airports.</p> <p>4.3 The Complimentary Rides is subject to the availability of the Third Party Vendor and its fleet of chauffeurs and limousines.</p> <p>4.4 You must book the Complimentary Rides by calling the Priority Private Concierge Hotline at +603 2772 3516 with at least seventy-two (72) hours prior to the flight departure. Any attempted bookings within less than seventy-two (72) hours prior to the flight departure will be serviced on a best effort basis, subject to availability.</p> <p>4.5 Any cancellation or change in itinerary, travel date(s) and/or travel time should be made at least forty-eight (48) hours prior to the flight departure by calling the Priority Private Concierge Hotline at +603 2772 3516. A Complimentary Ride will be deemed utilised for any late cancellations (with less than 48-hour notice). Should any changes be requested for the itinerary, travel date(s) and or travel time after the minimum forty-eight (48) hours notice period, the service provided will be done on a best effort basis. There will be no guarantee that the booking can or will be changed as requested.</p> <p>5 Complimentary Home and Auto Assistance Services</p> <hr/> <p>5.1 To utilise the Complimentary Home and Auto Assistance Services, you must call the Priority Private Concierge Hotline at +603 2772 3516.</p> <p>5.2 The Home and Auto Assistance Services provided are available and rendered in Peninsular Malaysia only.</p> <p>5.3 The Complimentary Home and Auto Assistance is subject to a maximum of USD110 per service provided.</p>
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Other terms remain unchanged.

Please refer to the full revised Priority Private Services and Privileges Terms and Conditions as follows: <https://www.sc.com/my/consumer-banking-terms-conditions/>

If you have any questions, please email to our Client Care Centre at Malaysia.Feedback@sc.com or connect with us via Live Chat at sc.com/my (operation hours from 9am-12 am, Monday to Friday).

