

## STANDARD CHARTERED BANK MALAYSIA BERHAD

### Terms and Conditions for Liverpool FC Cashback Jersey Redemption Campaign

#### **Campaign**

1. The Standard Chartered Bank Malaysia Berhad (“SCBMB or the Bank”) Liverpool **FC Cashback Jersey Redemption Campaign** (1 November 2019) Campaign (“Campaign”) will run from 1 November 2019 to 31 October 2020, inclusive of both dates (“Campaign Period”).
2. By participating in this Campaign, participants agree to be bound by all the Terms and Conditions below.

#### **Eligibility**

3. The Campaign is only open to all Principal Standard Chartered Liverpool FC Cashback credit card customers who:
  - a) pay their Liverpool FC Cashback credit card Principal annual fee of RM175 within the Campaign period;

AND

- b) maintain all their accounts with the Bank in good standing, without any breach of the terms and conditions or agreements, throughout the Campaign Period (“Eligible Customers”).
4. Customers whose card accounts are designated as staff credit cards by the Bank, suspended, cancelled, or terminated for any reason during the Campaign Period or within 3 months after the end of the Campaign Period will not be entitled to receive any rewards under this Campaign.

#### **Participation**

5. To participate in this Campaign, Eligible Customers pay their Liverpool FC Cashback credit card annual fee of RM175 within the Campaign period. No waiver of annual fee is allowed for Liverpool FC Cashback credit card.

#### **Rewards**

6. The Eligible Customers will receive the following reward (“Reward”):
  - a) You will be entitled to redeem an official 19/20 Liverpool Football Club (LFC) Home jersey when you pay annual fee.

b) Redemption of the jersey will be via a unique promo code, to be redeemable in selected Standard Chartered Bank Malaysia branches set out in Table A below.

c) The unique promo code will be delivered via SMS to the respective Eligible Customers' mobile phone number as maintained in the Bank's record within 2 months of the card Annual fee charge during the campaign period.

7. The Eligible Customers can visit selected Standard Chartered Bank Malaysia branches set out in Table A below and redeem one (1) official LFC Jersey from the selected SCB Branch. Eligible Customers are required to present the SMS with the unique promo code and their Liverpool FC Cashback credit card when redeeming the official Liverpool jersey.

**Table A**

<b>SCB Branch</b>	<b>Address &amp; Opening Hours</b>
KL Main Branch	Ground Floor, Equatorial Plaza, Jalan Sultan Ismail, 50250 Kuala Lumpur. Mon-Fri 9.15am-3.45pm (Counter) Mon- Fri 9.15am-5pm (Other Services)
Petaling Jaya Branch	30 - 36, Jalan 52/4, 46200 Petaling Jaya, Selangor Darul Ehsan, P.O. Box 65, 46700 Petaling Jaya, Selangor Mon-Fri 9.15am-3.45pm (Counter) Mon- Thu 9.15am-5pm (Other Services) Fri 9.15am-4pm (Other Services)
Penang Branch	86 Lebuhr Pantai Georgetown 10300 George Town Pulau Pinang Malaysia Mon-Fri 9.15am-3.45pm (Counter) Mon- Thu 9.15am-5pm (Other Services) Fri 9.15am-4pm (Other Services)
Taman Molek	No. 86-88 Jalan Molek 2/2, Taman Molek, 81100 Johor Bahru Mon-Fri 9.15am-3.45pm (Counter) Mon- Thu 9.15am-5pm (Other Services) Fri 9.15am-4pm (Other Services)

8. Jerseys are non-refundable and non-exchangeable once redeemed. The availability of jersey sizes for male and female is limited.

9. The Jersey promo code is valid for Liverpool Football Club Jerseys only and not redeemable against any other merchandize.
10. The Jersey promo code is valid for 2 months from the date the unique code is received. No redemption is allowed once the promo code expires.
11. Standard Chartered Bank is not an agent of the merchant and makes no representation as to the quality of goods and / or services provided. Any dispute about the goods and / or services is to be resolved directly with the merchant.
12. Only one (1) Reward will be given to each Successful Eligible Customer regardless of the number of SCB Credit Cards applied for and duly approved.
13. The Bank will not entertain any request to change the Reward.
14. If you do not receive the SMS with the promo code within 90 days from the last day of the month in which the card annual fee was charged, you must inform us within 120 days from the last day of the month in which the card annual fee was charged. We will arrange for the promo code to reach you after the bank confirmed that you are an Eligible Customer.

## **General**

15. The Bank's decisions relating to this Campaign are final and binding on all participants. If any matters arise which are not covered in these Terms and Conditions, they will be determined solely by the Bank.
16. The Bank may vary any of these Terms and Conditions and extend the Campaign Period. Any such change will be announced on any of the Bank's electronic or non-electronic communication platform (i.e: Bank website at [sc.com/my](http://sc.com/my) or branch or SMS or EDM)
17. Eligible Customers acknowledge and agree to access SCBMB website at regular intervals to view the Terms & Conditions and to ensure that they are kept to date with any changes or variations to these Terms & Conditions.
18. By participating in this Campaign, all participants:
  - (i) consent for the Bank to disclose their particulars to the Bank's service providers and suppliers for purposes of running this Campaign and delivering the Reward;
  - (ii) agree to participate in any interviews or other publicity events required by the Bank;
  - (iii) consent for the Bank to disclose or publish their personal information such as their names and identities and any general information that the Bank sees fit about the participants or their account(s) in any media, marketing or advertising materials; and

(iv) grant the Bank the absolute and unrestricted right to modify, use and/or publish any still or moving image of the participants for any Campaign, marketing, commercial or other related purpose, without any payment or compensation.

19. The Campaign and these Terms and Conditions are governed by the laws of Malaysia. The participants agree that the Courts of Malaysia have jurisdiction over all matters arising from this Campaign.