



## IMPORTANT NOTICE – Discontinuation of Direct Debit Instruction effective 1 May 2022

Dear Valued Client,

We wish to notify you that the Bank will discontinue the Direct Debit Instruction service effective **1 May 2022**.

Alternatively, you may arrange to transfer your funds to us using the below options. Note that you may set up recurring payments via online banking transfer:

### 1) Online Banking transfer from other participating Banks via:

#### a. DuitNow

With DuitNow, you can send your funds securely and almost instantly to your DuitNow ID or bank account. Ensure you're registered for DuitNow via the Standard Chartered Mobile Banking app or Online Banking. You may refer to the [guide](#) for registration [here](#).

#### b. Interbank GIRO (IBG) Transfer

You may choose IBG transfer from your other bank account to transfer your funds to us. Note that this option may take a longer turnaround time for the funds to reach us.

### 2) ATM interbank transfer from other participating Banks

We're sorry for any inconvenience caused. Thank you for banking with us.

