

# press release

## COVID-19 NOTICE

**18 March 2020, Kuala Lumpur** – Standard Chartered Malaysia confirms that one employee from the Petaling Jaya branch has been tested positive for COVID-19. The Bank is providing full support to the affected employee and family.

The confirmed case has not been to any of the Bank's branches or premises since 28 February when they went on leave. Upon return from travelling abroad on 13 March, the person has practised self-quarantine as a precautionary measure. It was after symptoms developed during the quarantine period that they went to the hospital for a check, and was confirmed yesterday evening.

All the Bank's branches and office premises have been and will continue to be thoroughly disinfected, in line with the Ministry of Health's guidelines.

Currently, it is business as usual. The Bank remains vigilant and is monitoring the situation very closely. Our priority is the health and safety of our employees and clients, and we are working with the relevant authorities to reduce transmission risk while continuing to transact business and serve our clients.

As well as ensuring all local regulatory authority requirements are met, we have instituted additional measures such as reduced face-to-face meetings, work-from-home arrangements and split operations for certain functions as well as cancelling or rescheduling community events.

Other precautionary measures include temperature screening as well as increased frequency of sanitisation at all our branches and office premises. Face masks have been distributed to our employees and hand sanitisers have been made available at all common areas throughout our premises.

We have also put in place restrictions on business-related travel and on returning employees from countries with travel restrictions in place. These are updated continuously as we respond to external conditions and government advisories.

We do not anticipate any impact to business as this case is contained and we have taken immediate measures to ensure the health and safety of our employees and clients.

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For further information please contact:

Geraldine Tan  
Head, Corporate Communications and  
CCIB Marketing  
Standard Chartered  
+6012 907 1740  
[geraldine.tan@sc.com](mailto:geraldine.tan@sc.com)

Ang Hui Hsien  
Associate, Corporate Communications and  
CCIB Marketing  
Standard Chartered  
+6017 316 2056  
[huihsien.ang@sc.com](mailto:huihsien.ang@sc.com)

#### **Note to Editors**

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