CONVERSION OF TERM DEPOSIT-i SINGLE AGENCY STRUCTURE TO DUAL AGENCY STRUCTURE UNDER TAWARRUQ

Thank you for your continuous support for Standard Chartered Saadiq Berhad’s (“Bank”) Term Deposit-i (TD-i).

We wish to inform that we will convert your current TD-i offered by the SCSB under Tawarruq single agency structure to Tawarruq dual agency. The conversion to Tawarruq dual agency will not have any impact on your existing TD-i placement with SCSB. By converting to Tawarruq dual agency, it will simplify the execution of offer and acceptance between you and the Bank. After this Conversion exercise, you will no longer receive 3 SMS from the Bank to complete the Offer and Acceptance (Aqad) process.

The differences between TD-i single agency structure and TD-i dual agency structure are as follows:

<table>
<thead>
<tr>
<th>Underlying Shariah Contract</th>
<th>TD-i Single Agency Structure</th>
<th>TD-i Dual Agency Structure</th>
</tr>
</thead>
<tbody>
<tr>
<td>Both remain the same underlying Shariah concept which is Tawarruq (Commodity Murabahah and Agency).</td>
<td></td>
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### Documents

<table>
<thead>
<tr>
<th>Endorsed during account opening of TD-i:</th>
</tr>
</thead>
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<tr>
<td>• Terms and Conditions Governing Agency Appointment for TD-i</td>
</tr>
<tr>
<td>• Terms and Conditions Governing Sale of Commodity for TD-i</td>
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</tbody>
</table>

**Other Terms and Conditions:**

- Saadiq Personal Account Rules and Regulations (for Individual client)
- Term Deposit-i Terms (Malaysia) (for Non-Individual client)

**Provided in the FAQ (New):**

- Terms and Conditions Governing Agency Appointment for TD-i
- Murabahah Terms and Conditions for TD-i

**Other Terms and Conditions (Revised):**

- Saadiq Personal Account Rules and Regulations (for Individual client)
- Term Deposit-i Terms (Malaysia) (for Non-Individual client)

### Product Features

**Remain the same**

- Eligible for protection by Perbadanan Insurans Deposit Malaysia (PIDM) as per PIDM’s mandate and terms
- All related services such as account number, eStatement, mobile banking, and online banking access will not be affected and remain the same.
### Commodity Murabahah Process

| 1) | You will appoint the Bank as an agent to purchase commodity. |
| 2) | We will identify and purchase the commodity on your behalf. We will inform you on the completion of agency through SMS. |
| 3) | After which, we will send you another SMS to allow you to request for commodity delivery. If there is no request, you deem to agree to sell the commodity to the Bank at agreed sale price. |
| 4) | We shall thereafter sell the commodity to a third party on cash basis. You will be notified through SMS on the sale of the commodity. |
| 5) | You will be paid the proceeds of your sale at the maturity date. |

**Note:** Under single agency structure, currently, there are 3 sets of SMS being sent to you to complete the process.

| 1) | You will appoint the Bank as an agent to purchase and sell commodity on your behalf. |
| 2) | We will act as your agent to purchase commodity from a commodity trader. The purchase price paid to trader is equal to your TD-i placement. |
| 3) | The Bank (as your agent) will sell the same commodity to the Bank (as principal) at the sale price paid equals to your TD-i placement plus profit. (This step is based on ‘Murabahah’ concept which means Cost plus Profit). |
| 4) | The profit arising from sale of commodity (in step 5) is paid to you at maturity date. |

### Physical Commodity Delivery Request

| You may request for delivery by calling our Client Call Centre before 2.30 p.m. on the same day of the SMS being sent to you. |

| You may request for delivery at any time during your deposit placement with us by visiting Standard Chartered nearest branch. |

If you maintain your existing TD-i placement(s) with us, it is deemed that you are agreeable to the above conversion exercise, Terms and Conditions Governing the Agency Appointment for Term Deposit-i and Murabahah Terms and Conditions for Term Deposit-i. If you do not agree to continue with your deposit placement with us under the Tawarruq dual agency structure, kindly walk into the nearest Standard Chartered branches to uplift your placement. If you uplift your existing TD-i placement(s) before the maturity date (premature upliftment), existing ibra’ (rebate) calculation on premature upliftment may apply.

You may subscribe to other deposit products offered by Standard Chartered for your banking convenience.

Kindly refer to the below Frequently Asked Questions (FAQ) on links to the relevant Terms and Conditions.

For further information, for individual client, please contact Client Care Centre at 1 300 888 888 / +603 7711 8888 (if you are calling from overseas) or simply visit our nearest branch.

For Non-Individual client, please contact Client Care Centre at 1 300 888 111 / +603 7718 9733 (if you are calling from overseas) or your respective Relationship Manager or simply visit our nearest branch.

Thank you for banking with us.
FREQUENTLY ASKED QUESTIONS (FAQ)
Conversion of TD-i Single Agency Structure to Dual Agency Structure under Tawarruq

Standard Chartered Saadiq Berhad is embarking on conversion journey for TD-i from single agency structure to dual agency structure under Tawarruq (hereinafter referred as “this Conversion”).

1. **What is Tawarruq?**

   Tawarruq is the Shariah concept of an arrangement which consists of two sale and purchase contracts. The first involves the sale of an asset by a seller to a purchaser on a deferred basis. Subsequently, the purchaser of the first sale will sell the same asset to a third party on a cash and spot basis.

2. **What is Commodity Murabahah TD-i single agency structure?**

   Commodity Murabahah single agency structure is a structure of when:
   1) You will appoint the Bank as an agent to purchase commodity.
   2) We will identify and purchase the commodity on your behalf. We will inform you on the completion of agency through SMS.
   3) After which, we will send you another SMS to allow you to request for commodity delivery. If there is no request, you deem to agree to sell the commodity to the Bank at agreed sale price.
   4) We shall thereafter sell the commodity to a third party on cash basis. You will be notified through SMS on the sale of the commodity.
   5) You will be paid the proceeds of your sale at the maturity date.

   *Note: Under single agency structure, currently, there are 3 sets of SMS being sent to you to complete the process.*

3. **What is Commodity Murabahah TD-i dual agency structure?**

   Commodity Murabahah dual agency structure is a structure of when:
   1) You will appoint the Bank as an agent to purchase and sell commodity on your behalf.
   2) We will act as your agent to purchase commodity from a commodity trader. The purchase price paid to trader is equal to your TD-i placement.
   3) The Bank (as your agent) will sell the same commodity to the Bank (as principal) at the sale price paid equals to your TD-i placement plus profit. (This step is based on ‘Murabahah’ concept which means Cost plus Profit).
   4) The profit arising from sale of commodity (in step 5) is paid to you at maturity date.

4. **When will this conversion take effect?**

   The effective date of the conversion is on 29th October 2018.

5. **What is the purpose of this conversion?**

   This conversion is to simplify the execution of offer and acceptance between you and the Bank. After this Conversion exercise, you will no longer receive 3 SMS from the Bank to complete the Offer and Acceptance (Aqad) process.

   We will perform the purchase and sale of the commodity on your behalf based on the agreed Terms and Conditions Governing Agency Appointment for TD-i and Murabahah Terms and Conditions for TD-i.
6. What do I need to do for this conversion and do I have to pay any charges against this conversion?

There is no action required from your end. The conversion exercise will be performed by the Bank and there will not have any charges incurred.

If you do not come to any of our branches to close or uplift your placement, it is deemed that you are agreeable to this conversion exercise and your account will be converted to dual agency structure accordingly on the effective date. If you do not agree to the above conversion, kindly visit the nearest Standard Chartered branch to uplift your placement.

Kindly note that if you uplift your existing TD-i placement(s) before the maturity date (premature upliftment), existing ibra’ (rebate) calculation on premature upliftment may apply.

7. Would there be any changes on the existing TD-i account?

No. All related services such as account number, eStatement, mobile banking, and online banking access will not be affected and remain the same for your convenience.

8. Would there be any changes on the existing TD-i placement(s) after the Conversion?

No changes to your existing TD-i placement(s) i.e. purchase price (placement amount), profit rate, tenure, maturity date and sale price (maturity amount).

9. Is it still possible for me to request for physical delivery of the commodity once my TD-i is converted to dual agency structure? If yes, what would be the steps?

Yes but you do not need to call Client Call Centre before 2.30 p.m anymore. You may request for delivery at any time during your deposit placement with us by visiting our nearest Standard Chartered branch. However, you will need to fill up a Commodity Delivery Request form available at the branch and our staff will process your request accordingly.

10. Is Commodity Murabahah TD-i dual agency structure eligible for protection by PIDM?

Yes, Commodity Murabahah TD-i dual agency structure will be classified as deposit accounts and therefore it is eligible for protection by PIDM (subject to PIDM’s mandate and terms).

11. Where can I obtain further information on my account?

Should you have any enquiry pertaining to this Exercise, for individual client, please contact Client Care Centre at 1 300 888 888 / +603 7711 8888 (if you are calling from overseas) or simply visit our nearest branch.

For non-individual client, please contact Client Care Centre at 1 300 888 111 / +603 7718 9733 (if you are calling from overseas) or your respective Relationship Manager or simply visit our nearest branch.

12. What are the Terms and Conditions governing the Term Deposit-i under dual agency structure?

The relevant Terms and Conditions for Term Deposit-i under dual agency structure are as listed below (please click below link(s) to view):

Terms and Conditions Governing the Agency Appointment for TD-i
Murabahah Terms and Conditions for TD-i

Saadiq Personal Account Rules and Regulations (for Individual client)

Term Deposit-i Terms (Malaysia) (for Non-Individual client)