



COC Plus Q4 2021 Cashback Campaign Terms and Conditions (1 November 2021 – 31 December 2021)

Campaign

1. The Standard Chartered Bank Malaysia Berhad ("**SCBMB** or **the Bank**") COC Plus Cashback Campaign ("**Campaign**") commences on 1 November 2021 and ends on 31 December 2021, inclusive of both dates ("**Campaign Period**").
2. By participating in this Campaign, participants agree to be bound by all the terms and conditions below.
3. This Campaign terms and conditions must be read together with the product terms and the relevant banking agreements. If there are any inconsistencies between this Campaign terms and conditions, the relevant product terms and the banking agreement this Campaign terms and conditions shall prevail limited only to the inconsistencies.

Eligibility

4. This Campaign is open to cardholders of any credit card (other than corporate cards) issued by the Bank ("**SCBMB Card**") and invited by the Bank through SMS or email to participate in this Campaign and who have maintained all their accounts with the Bank in good standing, without any breach of the terms and conditions or agreements, throughout the Campaign Period; and
5. Individuals below the age of 21 years are not eligible for this Campaign; and
6. Cardholders whose accounts are cancelled, or terminated for any reason, or suspended for any breach or suspected breach by the cardholder, during the Campaign Period or within 3 months after the Campaign Period, will not be entitled to receive any cashback under this Campaign.

(cardholders referred to clause 4 to 5 above shall hereafter be referred to "**Eligible Cardholders/participants**")

Definition

7. Cash-On-Call Plus ("COC Plus") is a cash advance facility which allows SCBMB credit cardholders to have a portion of his/ her available credit limit under his/ her SCBMB credit card disbursed to his/ her choice of current or savings account with SCBMB Bank or other banks in Malaysia and for the cardholders to repay SCBMB Bank the sum disbursed together with the applicable interest by fixed monthly instalments of up to 60 months tenure. Credit cardholders may get a copy and/or access to Cash-On-Call Plus Terms & Conditions and Product Disclosure Sheet at sc.com/my.
8. "Successfully Approved" means any COC Plus application which has been approved and not just conditionally approved and where Eligible Cardholder has received a written notification by way of mail or short messaging services ("SMS") that his or her application has been successful approved.

Campaign Mechanics and Participation Criteria

9. In order to participate in the Campaign, Eligible Cardholders must fulfil the following criteria:



- 9.1 Successfully apply COC Plus Plus via SCBMB Website ("www.sc.com/my"), SC Mobile app, SCBMB Branches, SCBMB Client Care Centre or Price Solutions ("Telemarketing centre") for the duration up to 60 months tenure within the Campaign Period. The minimum application amount eligible for this campaign is RM10,000. ("**Eligible Application**").
10. All applications for COC Plus must be Successfully Approved on or before 31 December 2021 The Bank will not be held responsible for late application approval.
11. During the Campaign period, an Eligible Cardholder can only be rewarded with one (1) cashback reward of RM100 cashback.
12. The minimum application of COC Plus is RM10,000.
13. The Bank reserves the right to reject any application in its entirety or approve a lower COC Plus amount where the terms (such as amount, interest rate and/or tenure) are different than those terms requested by the Eligible Cardholder based on the Bank's credit assessment.
14. The Eligible Cardholder will not be entitled to earn the cashback as stated in Clause 11 in the event the Eligible Cardholder cancels the COC Plus by calling to Client Care Center or walking into branches on or before the 3rd month billing cycle.

Example: Eligible Cardholder's billing cycle is 5th of every month.

In any particular month during the Campaign period, if the Approval Date of COC Plus is before 6th day of the month, the month in which the COC Plus is approved shall be taken as the first month of the Billing Cycle. If the Approval Date of COC Plus is from the 6th day onwards of the month, the following month shall be taken as the first month of the Billing Cycle.

No.	Approval Date	3 rd month Billing Cycle	Cheque-On-Call Plus Cancellation Date	Entitled for Cashback
1	3 November 2021	5 January 2021	7 January 2021	YES
2	3 November 2021	5 January 2021	5 December 2021	NO

Cashback

Table A

Cashback Allocation for the period of month November 2021 to December 2021

COC+ Amount	Total customer eligible	Cashback per Eligible Cardholder (RM)	Cashback allocated on monthly basis* (RM)	Cashback allocated throughout campaign period (RM)
RM10,000 and above	500	100	25,000	50,000

15. *Definition of Monthly basis:
- Month 1: 1 Nov until 30 Nov 2021
 - Month 2: 1 Dec until 31 Dec 2021



16. Eligible Cardholder will be selected in sequential order from the first Eligible Cardholders who meet the Minimum Amount Criteria until it reaches the maximum capping of cashback allocated on monthly basis or specified date in each tier. The maximum cashback capping throughout the campaign period for each tier is as per Table A above.
 - 16.1 the Eligible Cardholder whose COC Plus is Successfully Approved throughout the Campaign Period will be eligible for RM100 cashback reward.
17. Cashback is capped at RM100 per Eligible Cardholder throughout the Campaign Period based on the Eligible Application criteria.
18. Cashback is limited to one (1) cashback reward per Eligible Cardholder throughout the Campaign Period, regardless of how many applications for COC Plus that were Successfully Approved.
19. The monthly total amount of cashback available for this Campaign is capped at RM25,000 only. The total amount of cashback available for this campaign is capped at RM50,000 only.
20. All cashback will be credited into the Eligible Cardholder's principal SCBMB credit card account as determined by the Bank within sixty (60) days after the end of the Campaign Period. No cashback will be credited to any supplementary card account. There will be a notification SMS sent to the Eligible Principal Cardholder once the cashback has been credited to their credit card account.
21. The Eligible Cardholder loses his/ her entitlement to the cashback and will have to refund the cashback to the Bank if:
 - 21.1 the Eligible Cardholder breaches any of the terms and conditions of the SCBMB Card; or
 - 21.2 the Bank discovers at any time that the Eligible Cardholder did not in fact satisfy the requirements under this Campaign.
22. This refund may be done by either of the following methods, at the Bank's discretion, and the Eligible Cardholder agree for this to be done:
 - 22.1 the Bank may charge the full refund amount to the Eligible Cardholder's credit card account; or
 - 22.2 the Bank may debit the refund amount from any current or savings account held by the Eligible Cardholder with the Bank.
23. If the Eligible Cardholder closes and/ or cancels all his/ her and/ or delinquent in SCBMB Card account(s) before the cashback is credited, the Eligible Cardholder loses his/ her entitlement to the cashback and is not entitled to any payment or compensation. Cashback will not be paid to the cardholder's current and/ or savings account with the Bank.

General

24. The Bank's records of details and transactions are final and conclusive for purposes of this Campaign.
25. The Bank's decisions relating to this Campaign are final and binding all participants. If any matters, dispute or claim arise which are not covered in this Campaign terms and conditions, they will be determined by the Bank.
26. The Bank may vary any of these this Campaign terms and conditions s and extend the Campaign Period. Any such change will be announced on the Bank's website at sc.com/my, and in the Bank's branches.
27. By participating in the Campaign, all participants:
 - (i) agree to participate in any interviews or other publicity events required by the Bank;



- (ii) consent for the Bank to disclose or publish their personal information such as their names and identities and any general information that the Bank sees fit about the participants or their account(s) in any media, marketing or advertising materials; and
- (iii) grant the Bank the absolute and unrestricted right to modify, use and/or publish any still or moving image of the participants for any campaign, marketing, commercial or other related purpose, without any payment or compensation.

28. The Campaign and this Campaign terms and conditions are governed by the laws of Malaysia. The participants agree that the Courts of Malaysia have jurisdiction over all matters arising from this Campaign.