

STANDARD CHARTERED BANK MALAYSIA BERHAD

Digital Adoption Liverpool FC

(17 September 2019 – 31 October 2019)

Terms and Conditions

Campaign

- 1) The Standard Chartered Bank Malaysia Berhad Digital Adoption Liverpool FC (“Campaign”) commences on 17 September 2019 and ends on 31 October 2019, inclusive of both dates (“Campaign Period”).
- 2) By participating in this Campaign, participants agree to be bound by all the terms and conditions below.

Eligibility

- 3) This Campaign is open to all Standard Chartered Bank Malaysia Berhad (“Bank”) customers who:
 - 3.1 have maintained their accounts with the Bank in good standing, without breach of the terms and conditions or agreements, throughout the Campaign Period;
 - 3.2 For Joint accounts, only the accountholder whose name appears first in the account opening form (“the primary accountholder”) will be taken as the eligible customer to participate.

(“Eligible Customers”)
- 4) However, the following persons are not eligible to participate in this Campaign:
 - 4.1 Individuals below the age of twenty-one (21) years are not eligible to participate in this Campaign;
 - 4.2 participants whose accounts are cancelled, or terminated for any reason, or suspended for any breach during the Campaign Period are not eligible for the Campaign.

Prizes

- 5) This Campaign comprises of the following types of prizes: -

Category	Prize	Total Winner
Grand Prize	<ul style="list-style-type: none"> • One (1) Trip for two (2) to Anfield to watch a Premier League game with two (2) match tickets • 2x return economy flights into Manchester Airport • 2 nights’ accommodation (3D2N) • Airport and ground transfers in UK for the match • Anfield stadium tour 	2
First Prize	<ul style="list-style-type: none"> • 2019/2020 squad signed jersey 	5
Second Prize	<ul style="list-style-type: none"> • 2019/2020 squad signed football 	5
Consolation Prize	Consolation Prize winners will be entitled to Exclusive Merchandise as follows: -	50

TERMS AND CONDITIONS
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sc.com/my

Here for good

	:- <ul style="list-style-type: none"> • Duffel bag • Football scarf • Metal keyring • Lanyard • A5 softcover notebook 	
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Participation

6) To participate in this Campaign, the Eligible Customers must:-

6.1) Login via SC Mobile Banking at <https://ibank.standardchartered.com.my/nfs/login.htm> during the Campaign Period; and

6.2) Make online transaction by way of Bill payment, DuitNow, instant transfer or GIRO transfer during the Campaign Period

7) Eligible Customer who fulfils clause 6 will gain number of entries as follows:

Participation	Number of entries
Login to their SC Mobile Banking at https://ibank.standardchartered.com.my/nfs/login.htm during the Campaign Period	10* *capped to 10 entries
DuitNow transaction or Instant transfer	3
Bill Payment or Interbank GIRO	1

Winner Selection

8) A total of sixty two (62) winners will be selected at the end of the Campaign Period.

9) All Eligible Participants with Entries will be sorted in ascending order in accordance to their unique bank customer internal identification number in the Bank's records. The total number will be divided by sixty-two (62) and the result rounded down to the nearest whole number.

Example: If there are total of 48,000 entries, then the total will be divided by 62. The result is 774. The first winner will be the customer at the position no. 774, the second winner at position no. 1,548, and so on until the 62nd winner] is selected.

10) Once the position is determined, the list of (62) winners will be sorted in descending order in accordance to total entries. If in any circumstances, total entries are the same, priority will be given in accordance to their unique bank customer internal identification number in the Bank's records.

11) The Eligible Customer with the highest entry numbers amongst the 62 winners will receive the Grand Prize followed by the First, Second and Consolation Prize.

Other Terms & Conditions of Grand Prizes

- 12) Winners will be contacted by the Bank within two (2) weeks after the end of Campaign Period.
- 13) In the event the selected Winners are not contactable within three (3) working days, the Bank reserves the right to replace with a next-in-line Qualified Cardholders as the winner at its sole discretion. The Bank is not responsible for calls made to the Winners which are not answered or disconnected and/or due to any other whatsoever reasons. It is the Eligible Cardholders responsibility to ensure that their phone numbers in the Bank's record are current and updated with the Bank.
- 14) In the event the selected Winners are not contactable within three (3) working days, the Bank reserves the right to replace with a next-in-line Qualified Cardholders as the winner at its sole discretion. The Bank is not responsible for calls made to the Winners which are not answered or disconnected and/or due to any other whatsoever reasons. It is the Eligible Cardholders responsibility to ensure that their phone numbers in the Bank's record are current and updated with the Bank.
- 15) Winners are entitled to travel with a person of their choice whose details they will share with the Bank and whose travel is subject to them acquiring the required travel documents.
- 16) Winners are solely responsible for obtaining all necessary travel documentation that will enable them to travel and arrive in United Kingdom including passports and visas. Travel and other insurances are not included in the prize, and the winner is strongly advised to take out insurance cover for all appropriate risks.
- 17) Winners must be able to travel to United Kingdom to watch the match. Should the Winner be unable to attend the Premier League match that shall be determined by the Bank during the specified period, then the Prize shall be forfeited and the Winner or travel partner shall not receive any compensation in kind.
- 18) Any Winners who is not in possession of a valid passport (or who is in possession of a temporary passport only) at the travel period will lose the chance to redeem the Prize. All passports or visa requirements must be fulfilled by the Winners (or their travel partner) at their own costs. The Bank is not responsible for any consequences, including costs incurred, if the participants visa application is rejected or unavailable in time and reserves the right to withdraw the prize if, for any reason, the winner or their travel partner is unable to travel or attend the match.
- 19) Any additional cost, fees and/or expenses incurred by the Winners in relation to the Prize redemption which are not part of the Package are the sole responsibility of the Winners. Any additional cost resulting from upgrade (if permitted by the participating merchants) of Prize shall be borne by the Winners.
- 20) In the event that the match day is shifted due to television scheduling changes or any other reason, the Bank shall endeavour to make the necessary changes to the flight and hotel bookings mentioned herein.
- 21) Prize(s) are not transferable or exchangeable for credit or kind whether in part or in full.
- 22) Any dispute(s) arising out of the terms and conditions applicable to such Prize must be settled directly by the relevant Winners and the participating merchants. The Bank is not responsible to investigate or

resolve any dispute(s) between the Winner and the participating merchants and is not responsible for replacing or cancelling any redemption as a result of such dispute(s).

- 23) Winners shall assume full liability and responsibility in case of any liability, mishap, injury, loss, damage, claim or accident (including personal injury and/or death) resulting from the usage of the Prize. The Bank shall not be held responsible for any loss, damage or injury (including death) in any manner whatsoever suffered by the Winners as a result of the use of the Prize.

General

- 24) The Bank shall not be liable for any cost incurred by the Eligible Cardholder in participating in this Campaign.
- 25) The Bank's records of details and transactions are final and conclusive for purposes of this Campaign.
- 26) The Bank's decisions relating to this Campaign are final and binding on all participants. If any matters, dispute or claim arise which are not covered in these Terms and Conditions, they will be determined solely by the Bank.
- 27) The Bank may vary any of these Terms and Conditions and extend the Campaign Period. Any such change will be announced on the Bank's website at sc.com/my
- 31) By participating in the Campaign, all participants:
- a) agree to participate in any interviews, prize giving ceremony or other publicity events required by the Bank;
 - b) consent for the Bank to disclose or publish their personal information such as their names and identities and any general information that the Bank sees fit about the participants or their account(s) in any media, marketing or advertising materials; and
 - c) grant the Bank the absolute and unrestricted right to modify, use and/or publish any still or moving image of the participants for any campaign, marketing, commercial or other related purpose, without any payment or compensation.
- 28) The Campaign and these Terms and Conditions are governed by the laws of Malaysia. The participants agree that the Courts of Malaysia have jurisdiction over all matters arising from this Campaign.
- 29) All information is accurate at the time of publication.