

NOTIFICATION – INTRODUCTION OF INBOX NOTIFICATION FEATURE TO STANDARD CHARTERED MOBILE APP (SC MOBILE APP)

We are introducing Inbox Notification to our SC Mobile App which will be available for download effective 1 August 2020 onwards. We are pleased to bring you this enhancement as part of our continuous effort to enrich the mobile banking experience to all our clients.

What does this mean for you?

Inbox Notification utilises Push Notification services to securely deliver banking transaction alerts and marketing messages (the alerts) via the internet and the alerts will pop up on your mobile device via SC Mobile App. For non-SC Mobile App users, you will continue to receive the alerts via SMS and/or electronic direct mailer.

- a. For New SC Mobile App users: After downloading the SC Mobile App on your device, you will be prompted to register for Soft Token and proceed to select your preferred PIN. Upon successful validation, you will be registered for both Soft Token and Inbox Notification. You will continue to receive marketing messages but will no longer receive banking transaction alerts via SMS.
- b. For Existing SC Mobile App users: Upon successful app version update and login, a popup message will inform you of this new enhancement and notify that you are now registered for Inbox Notification. You will continue to receive marketing messages but will no longer receive banking transaction alerts via SMS.

What if you want to disable Inbox Notification and continue receiving alerts via SMS and/or electronic direct mailer?

You are able to easily toggle between on / off for Inbox Notification in the SC Mobile App Settings menu. Besides, you have the option to choose to receive either banking transaction alerts or marketing messages or both and vice versa. By opting not to receive the alerts via Inbox Notification, you will continue to receive the alerts via SMS and/or electronic direct mailer.

Please click on this [link](#) to learn more on Standard Chartered Mobile Banking App with the latest information.