

REVISION OF 'INSTANT TRANSFER' SMS NOTIFICATION TO 'DUITNOW' EFFECTIVE 19 FEBRUARY 2020

Please be informed that effective 19 February 2020, we have replaced 'Instant Transfer' to 'DuitNow' in our SMS transaction alert for both incoming and outgoing DuitNow (formerly known as Instant Transfer) transactions.

Before

Incoming – *RM0.00 StanChart: MYRx.xx was credited to a/c **1234 @ 19Feb20 16:39:06 from Other Bank Instant Transfer. Pls contact the bank for more information*

Outgoing – *RM0.00 StanChart: Instant Transfer of MYRx.xx was transferred from a/c **1234 @ 19Feb20 10:35:00. Did not perform? Pls contact the bank*

After

Incoming – *RM0.00 StanChart: RMx.xx was credited to a/c **1234 @ 10Feb20 11:20:50 from Other Bank DuitNow. Pls contact the bank for more info*

Outgoing – *RM0.00 StanChart: DuitNow of MYRx.xx was transferred from a/c **1234 @ 10Feb20 11:20:50. Did not perform? Pls contact the bank*

Should you have any enquiries or require clarification, please do not hesitate to speak to our branch personnel, call our 24-hour Client Care Centre at 1300 888 888 (or +603-7711 8888 if you are calling from overseas) or email us at Malaysia.Feedback@sc.com

Thank you.