



NOTICE

CCRIS Registration is Now on Online

Bank Negara Malaysia wishes to announce the introduction of its new initiative – eCCRIS, a secure online platform for the public to access their own Central Credit Reference Information System (CCRIS) report.

1. Starting 18 February 2022, new individual users can register for eCCRIS online at eccris.bnm.gov.my.
2. No physical presence needed at Bank Negara Malaysia (BNM) or Agensi Kaunseling dan Pengurusan Kredit's (AKPK) premises for registration authentication.
3. New users must be Malaysian individuals with MyKad and internet banking facility.

To register for eCCRIS, you may follow the steps below. This includes for new users to make a RM1 online transfer to a designated Bank Negara account via internet banking, with the RM1 automatically refunded within two working days upon registration.

Please visit bnm.gov.my/ccris for further information on CCRIS and eCCRIS. You may also reach BNMTELELINK at 1300 88 5465 or 03-2174 1717 (overseas).

Step 1 : Go to eccris.bnm.gov.my and click "Register Now"

Step 2 : Fill in your personal information.



Step 3 : Complete registration with one-off RM1 transfer to designated BNM account that will be automatically refunded within 2 working days.

6-digit OTP will be sent to registered mobile number and email address.



Select bank and perform RM1 transfer

Step 4 : Click "Proceed to First Time Login" at the prompted screen or go to eccris.bnm.gov.my and click "First Time Login"



Step 5 : Key in your ID number and 6-digit OTP and click "Submit"

Note : The 6-digit OTP is only valid for 7 days. Login before it expires.



First Time Login

First Time Login form with fields for Nationality, ID Number, and PIN.

Step 6 : Set up your User ID and Password.



First Time Login

Set User ID/Password form with fields for User ID, Email, Password, and Retype Password.





Step 7 : Set your personal security image, phrase, question and answers.

First Time Login

Security Settings

Please select a Security Image *

Please enter Security Phrase:

Security Phrase *

Please choose 3 Security Questions:

1. Question * Please Select

Answer *

2. Question * Please Select

Answer *

3. Question * Please Select

Answer *

Submit

Final Step : Login to eCCRIS website using your created User ID and Password.

Not a registered user?

[Register Now](#)

Welcome to eCCRIS

First Time Login

[Forgot User ID or Password?](#)

[Recreate account](#)

Contact Us

0324770446, 016-916-017

800 7533 88 (Customer Contact Centre)

P.O. Box 19022

50079 Kuala Lumpur

1 300 88 1467

+603 2784 9724 (4 lines)

(Operating Hours: 9.00 a.m. - 5.00 p.m. Monday - Friday)

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