

Terms and Conditions
Credit Card Acquisition Campaign- Jersey- Liverpool FC Cashback
Mastercard
(1st Aug – 31st August 2019)

Campaign

1. The Standard Chartered Bank Malaysia Berhad (“**SCBMB** or **the Bank**”) Credit Card Acquisition Campaign- Jersey- Liverpool FC Cashback Mastercard (“**Campaign**”) will run from 1st August to 31st August 2019, inclusive of both dates (“**Campaign Period**”).
2. By participating in this Campaign, participants agree to be bound by all the Terms and Conditions below.
3. This Campaign Terms must be read with the respective product terms and the relevant banking agreements. If there are any inconsistencies between these terms and the relevant product terms and the banking agreement these terms shall prevail.

Eligibility

4. The Campaign is only open to New To Bank Customers who:
 - a) apply for and whose applications are approved by the Bank for the Liverpool FC Cashback Credit Card issued by the Bank (“SCB Credit Cards”) during the Campaign Period:

and

 - b) maintain all their accounts with the Bank in good standing, without any breach of the terms and conditions or agreements, throughout the Campaign Period,
(“Eligible Customers”)

"New To Bank Customers" mean applicants who have not held any Standard Chartered Bank Malaysia Berhad credit card as principal cardholder within the past 6 months before the applicant's credit card under this Campaign is issued.

5. Eligible Customers whose card accounts are suspended, cancelled, or terminated for any reason during the Campaign Period or within 3 months after the end of the Campaign Period will not be entitled to receive any rewards under this Campaign.

Participation

6. To participate in this Campaign, Eligible Customers must:
 - (i) apply for the Standard Chartered Liverpool FC Cashback Credit Card during the Campaign period only through the Bank's **offline** channels limited to authorised offline sales channels; **and**
 - (ii) have their application successfully approved, all within the Campaign Period; **and**

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- (iii) activate and spend at least RM1,000 on their approved Liverpool FC Cashback Credit Card within 45-days from the credit card approval date (“Spend criteria”).

(“Successful Eligible Customers”)

7. The Bank’s decision on records of the application and approval dates will be final and conclusive.
8. The approval of each application is subject to the Bank’s approving criteria.

Reward

9. The **Successful Eligible Customers** will receive an official Liverpool FC Men’s Home Jersey 18/19 (**“Reward”**) when they spend at least RM1,000 within 45 days from card approval date.
10. The Reward will be given to each Successful eligible Customer who applied for the Liverpool FC Cashback Credit Card and fulfilled the requirements stated in Clause 6 above.
11. Redemption of the jersey will be via a unique code, to be redeemable in New Balance Stores set out in Table A below.
12. The unique promo code will be delivered via SMS to the respective Eligible Customers’ mobile phone number as maintained in the Bank’s record.
13. The **Successful Eligible Customers** can visit New Balance stores set out in Table A below and redeem One (1) official Liverpool FC Men’s Home Jersey 18/19 from the store. Eligible Customers are required to present the SMS with the unique promo code and their Liverpool FC Cashback Credit Card when redeeming the jersey.

Table A

Stores	Address
NEW BALANCE	PAVILION KL LOT 5.10.00 LEVEL 5, NO.168, JALAN BUKIT BINTANG, 55100 KUALA LUMPUR Tel: 03-2303 5731
NEW BALANCE	MIDVALLEY MEGAMALL LOT-015F, 3RD FLOOR, MID VALLEY CITY, LINGKARAN SYED PUTRA 59200 KUALA LUMPUR Tel: 03-2856 0393
NEW BALANCE	1-UTAMA LOT S303B, 2ND FLOOR (NEW WING) BANDAR UTAMA 47800 PETALING JAYA Tel: 03-7496 5938
NEW BALANCE	SUNWAY PYRAMID F1.52, 1ST FLOOR, SUNWAY PYRAMID SHOPPING MALL, NO.3, JALAN PJS 11/15, BANDAR SUNWAY, 46150 PETALING JAYA, SELANGOR Tel: 03-7496 6879
NEW BALANCE	KOMTAR JBCC LOT 110 & 111, FIRST FLOOR 80000 JOHOR BHARU Tel: 07-513 6119

NEW BALANCE	QUEENSBAY MALL, PENANG 100-LG-91, QUEENSBAY MALL, PERSIARAN BAYAN INDAH, 11900 BAYAN LEPAS, PENANG Tel: 04-643 0171
NEW BALANCE	IMAGO SHOPPING MALL LOT G40, GROUND FLOOR, IMAGO SHOPPING MALL, KK TIMES SQUARE PHASE 2, OFF COASTAL HIGHWAY, 88100 KOTA KINABALU, SABAH. Tel: 088-274 283

For store information and operating hours, visit <https://www.facebook.com/NewBalanceMalaysia/>

14. Jerseys are non-refundable and non-exchangeable once redeemed. The availability of jersey sizes is limited.
15. The Jersey promo code is valid for Liverpool FC Jersey only and not redeemable against any other merchandize.
16. The Jersey promo code is valid for 30 days from the date the unique code is received. No redemption is allowed once the promo code expires.
17. The Bank will not entertain any request to change the Reward.
18. If you do not receive the SMS within 90 days from the last day of the month in which the card was approved, you must inform us within 120 days from the last day of the month in which the card was approved. We will arrange for the unique code to reach you after the bank confirmed that you are a Successful Eligible Customer.
19. Customer whose Reward has been forfeited are not entitled to any payment or compensation regardless of the reason for not claiming the Reward.
20. Customer are advised to examine the Reward upon receipt. The Bank makes no representation or warranty regarding the quality or suitability of the Reward. Any dispute or complaint about the Reward must be resolved directly with the supplier.
21. The Bank may change or substitute the Reward with an item of similar value if the Reward is recalled or discontinued by its manufacturer or distributor.
22. The Bank reserves the right at any time, without notice, in our sole and absolute discretion to replace any of the Reward with another reward of similar value. The rewards are neither transferrable nor exchangeable for cash or otherwise.
23. If a customer applies for several different credit cards under several different campaigns or promotion at the same time, and all his applications are approved, the customer is entitled to receive a reward under one (1) promotion or campaign only. The Bank reserves the right to decide which reward is to be given to the customer.

Mechanic(s)

24. There is no minimum number of retail transaction(s) that the Eligible Cardholder must make in order to participate in this campaign.

25. For the avoidance of doubt, retail transactions exclude cash advances, cash withdrawals, charges for cash advance or cash withdrawals, annual fees, interest, finance charges, late payments fees, disputed transactions, Balance Transfers, Flexi on Payment, Flexi on Balance, Cheque-On-Call and Cheque-On-Call-Plus.
26. The Eligible Cardholder (inclusive of any supplementary cardholder(s) spend), retail transactions made will be combined and tabulated together to determine whether the Eligible Cardholder is entitled to get the reward.
27. Charges which are subsequently voided, disputed or charged-back to the card, balance transfers, disputed transactions and any fees charged by the Bank, including but not limited to charges for cash advance or cash withdrawals, annual fees, interest, finance charges, late fees, and such other charges are excluded from the definition of retail transactions for the purposes of this Campaign.
28. For retail transaction the amount of the transaction as posted to the Eligible Cardholder's credit card account(s) during the Campaign Period will count towards meeting the Minimum Spend Criteria. Transaction made within the 45 days of the card approval date must be posted to the Eligible Cardholder's credit card account(s) by within seven (7) calendar days to be included towards meeting the Minimum Spend Criteria. Please note that transactions may be posted by the merchant as late as 30 days after the transaction date. The Bank will not be held responsible for late posting.

General

29. The Bank's decisions relating to this Campaign are final and binding on all participants. If any matters arise which are not covered in these Terms and Conditions, they will be determined solely by the Bank.
30. The Bank may vary any of these Terms and Conditions and extend the Campaign Period. Any such change will be announced on any of the Bank's electronic or non-electronic communication platform (i.e: Bank website at sc.com/my or branch or SMS or EDM)
31. Eligible Cardholder(s) acknowledge and agree to access SCBMB website at regular intervals to view the Terms & Conditions and to ensure that they are kept to date with any changes or variations to these Terms & Conditions.
32. By participating in this Campaign, all participants:
 - (i) consent for the Bank to disclose their particulars to the Bank's service providers and suppliers for purposes of running this Campaign and delivering the Reward;
 - (ii) agree to participate in any interviews or other publicity events required by the Bank;
 - (iii) consent for the Bank to disclose or publish their personal information such as their names and identities and any general information that the Bank sees fit about the participants or their account(s) in any media, marketing or advertising materials; and
 - (iv) grant the Bank the absolute and unrestricted right to modify, use and/or publish any still or moving image of the participants for any Campaign, marketing, commercial or other related purpose, without any payment or compensation.
33. The Campaign and these Terms and Conditions are governed by the laws of Malaysia. The participants agree that the Courts of Malaysia have jurisdiction over all matters arising from this Campaign.