Date: 21 September 2020

3D Secure Service’s Update

3D Secure is a service facilitated by VISA and Mastercard to ensure you transact online securely using your Credit Card and Debit/Debit-i Card.

In order to provide an enhanced experience, we will be upgrading the 3D Secure Service on 28 September 2020.

There is no change to the process of 3D Secure Transaction after the upgrade except for the 3D Secure Page.

The following 3D Secure pages will be shown while you transact online.
1. Last 4 digits of “Registered Mobile”
2. “Merchant” name
3. “Amount” of Transaction
4. Last 4 digits of “Card Number”
5. *Space to enter “One-time password (OTP)”
6. **“Submit” button

You are required to enter OTP sent to your registered mobile and click “Submit” to authorize the online transaction.

VISA
For more information about 3D Secure Service, please refer to [https://www.sc.com/my/credit-cards/3d-secure/faq/](https://www.sc.com/my/credit-cards/3d-secure/faq/). Please note that Credit Card is not available under Standard Chartered Saadiq Berhad.