

**Straight2Bank- Personal Identification Phrase (PIP) Form**

*This portion must be retained by customer for future reference*

Change of PIP       New Vasco token       Token Replacement


Reason for vasco token replacement (Damaged/Lost) .....

**Dear Customer,**

*Please "√" as appropriate*

Please provide us with a 'Shared Secret' to activate your Vasco token for first time login or to unlock an existing locked token. You may also use this form if you require a new token to be issued or if you wish to change the Shared Secret previously submitted. Your Shared Secret should remain **Private and Confidential** please return the Bank Copy portion of the form in a sealed envelope and retain the Customer Copy for your future reference.

The procedure to decipher your new VASCO Token PIN will be advised to you separately.

<p><b>Customer Copy</b></p> <p><b>Group ID:</b> _____ (Straight2Bank Group ID)</p> <p><b>User ID:</b> _____ (Straight2Bank User ID)</p> <p><b>Shared Secret:</b> _____ (Min 10 alpha-numeric characters (mixture of a-z and 0-9) in BLOCK LETTERS with no spaces, no special characters allowed e.g. GOODDAY123)</p> <p><i>Personal Identification Phrase</i></p>	<p>Standard Chartered </p>
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**Straight2Bank- Personal Identification Phrase (PIP) Form**


*This portion must be submitted by customer to the bank*

**Instruction to Customer: This form is required to be filled in as per customer requirement & to be submitted to the RM or branch**

Change of PIP       New Vasco token       Token Replacement

*Please "√" as appropriate*

Reason for vascio token replacement (Damaged/Lost) .....

<p><b>Bank Copy</b></p> <p align="right">  </p>	
Group ID:	_____ (Straight2Bank Group ID)
User ID:	_____ (Straight2Bank User ID)
User Name:	_____
Company:	_____
Email Address:	_____
Shared Secret:	_____
<p><i>(Min 10 alpha-numeric characters (mixture of a-z and 0-9) in BLOCK LETTERS with no spaces, no special characters allowed e.g. GOODDAY123)</i></p>	
<p><i>Personal Identification Phrase</i></p>	
Token ID (to unlock existing token):	_____
<p><i>(The token ID is found at the back of the token)</i></p>	
SIGNATURE:	_____
<p>*****</p>	
<p><b>For Bank's Use:</b></p> <p><b><i>Instruction to RM/ Branch: This customer form on receipt needs to be annotated with signature verification &amp; then submitted to the Regional Solution Delivery resource for implementing the S2B amendment</i></b></p>	
Authorised Signatures:	_____
Date:	_____
Country:	_____