

BENEFITS FOR STANDARD CHARTERED BANK FOREX CARDHOLDERS :

CARD LIABILITY COVER

- o Cover of up to INR 5,00,000 available to primary card holder

PERSONAL ACCIDENT COVERAGE

- o Cover of INR 50,00,000 (Accidental death -- Air accident only) available to primary card holder.

TRAVEL INSURANCE

- o Cover of up to INR 100,000 is available to primary card holder.
- o Cover includes loss of baggage & personal documents.

Terms & Conditions -

- o All the above insurance covers are available to the Primary card holder.
- o Non-ATM swipe (transaction) is mandatory i.e. on or before 90 days from the date of loss for claims eligibility.
- o Liability on lost card covered to an extent of 500,000 for 2 days prior to Date of Block and 7 days post the Date of Block.
- o Terrorism is specifically excluded under the policy.
- o Travel Insurance provided is applicable for International travel only.
- o Travel Insurance provided under the policy shall not be valid for procuring a visa.
- o Maximum Trip Duration is restricted to 30 Days.
- o Fraudulent transactions done by person known to the cardholder are specifically excluded.
- o Insurance covers are not provided by Standard Chartered Bank. Exclusions/Limitations are applicable as per the policies issued by the Insurance Company with whom the Bank has tied up.



Claim Procedure :

1. Intimation of Claim to be provided within 30 days from the date of loss/blocking by the insured. Documents to be submitted to HDFC ERGO within 60 days from the date of blocking.

2. Contact details:
 - a. For Emergency Medical Expenses - Toll Free: +800 08250825 (International Toll Free - accessible from outside India) / 01204507250 (Chargeable)

 - b. Email: bankclaims@hdfcergo.com

 - c. Address: A&H Claims Inward Team, HDFC Ergo GIC Ltd., 6th Floor, Leela Business Park, Andheri Kurla Road, Andheri East. Mumbai 400059