



Data for the Month ending - October 2022

S.No	Received from	Pending at the end of the last month	Resolved during the month	Total Pending at the end of month	Complaints Pending > 1 month	Average Resolution time (in days)
1	Directly from Investors	1	1	0	0	0
2	SEBI (SCORES)	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0
	Grand Total	1	1	0	0	0

Trend of Monthly disposal of complaints for the Financial Year 2022-2023

S.No	Month	Carried forward from previous month	Received during the month	Resolved during the month	Pending at the end of the month
	April 2022	0	0	0	0
	May 2022	0	0	0	0
	June 2022	0	0	0	0
	July 2022	0	1	0	1
	August 2022	1	0	1	0
	September 2022	0	1	0	1
	October 2022	1	0	1	0
	Grand Total	2	2	2	2

Trend of Annual (FY) disposal of complaints (For 3 years on rolling basis)

S.No	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2020 - 21	0	7	7	0
2	2021 - 22	0	0	0	0
3	2022 - 23	0	2	2	0
	Grand Total	0	9	9	0

Standard Chartered Bank

Securities Services

3rd Floor, 23-25, M.G.Road,
Fort, Mumbai 400 001, India