

> Charges effective 1 January 2019 - Credit Cards

At Standard Chartered Bank, it is our constant endeavour to reduce our carbon footprint and work towards a greener and cleaner tomorrow. As a step towards achieving this goal, we have recently enhanced our product offerings and have made it very easy for you to transact on your account by going digital. Our comprehensive Online Banking solutions ensure that your bank is now more accessible than ever before.

In line with this we would like to bring to your notice revision of charges applicable for services provided through non-digital channels, where such services are available through online banking:

Applicable charges - Effective 1 January 2019*	
BRANCH SERVICE HANDLING FEES	
Service Requests at the branch	₹199*
PHONE BANKING SERVICE HANDLING FEES	
Self Service IVR calls	FREE
Non IVR calls attended by Phone Banking Officers	₹49*
PAPER STATEMENTS	₹99**
<p>*Applicable for all Credit Card variants except Visa Infinite, Emirates World & Ultimate. These charges are applicable only for those services that are available through online banking, but are requested by a cardholder through Phone banking (Non IVR)/Branch banking</p> <p>**In case customer opts for both physical and electronic statement, there will be an applicable fee of 99 per month These charges are not applicable for credit cards held by senior citizens.</p>	

We encourage you to go digital. To transact through online banking, [click here](#)

To know more about registering for online banking, [click here](#)

To know about the services available online, please [click here](#)

sc.com/in

Here for good

Standard Chartered Bank, India



GST will be levied at the applicable rates over and above the mentioned charges.

Do not share your internet banking details, such as user ID/password or your credit/debit card number/CVV/OTP with anyone - either over phone or through email. To know more, [click here](#)